Kaseya® Desktop Migration

## Preserve end user settings and minimize downtime with automated migration processing

Migrating users from one machine to the other or even one Operating System to another can be time consuming and painful process. Implementing a sound desktop migration process ensures rapid end user productivity with minimal disruption to the business.
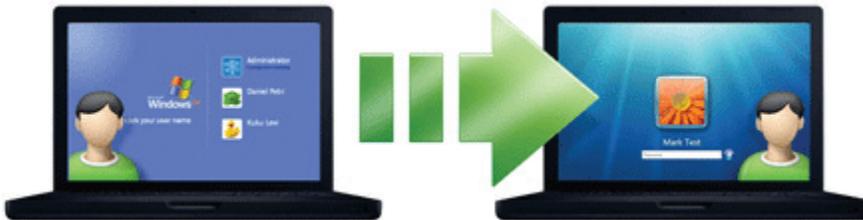
With Kaseya Desktop Migration you can automate and simplify the process:

- Create specific migration profiles to any machine or machine group.
- Specify which folders, files and documents should be included or excluded
- Identify key user settings such as Desktop shortcuts, Screen saver, and wallpaper.
- Include or exclude specific application settings from Microsoft Office, Adobe Acrobat, Blackberry Desktop, Firefox, and Skype.

Using the Kaseya Desktop Migration Readiness component allows you to quantify in dollar amounts what the cost is to upgrade an environment. Specify the cost per GB for storage, RAM, and CPU, and see a Migration Readiness Summary that outlines costs for migration per machine. The readiness report analyzes events such as when the last machine backup was completed as a factor in migration readiness.
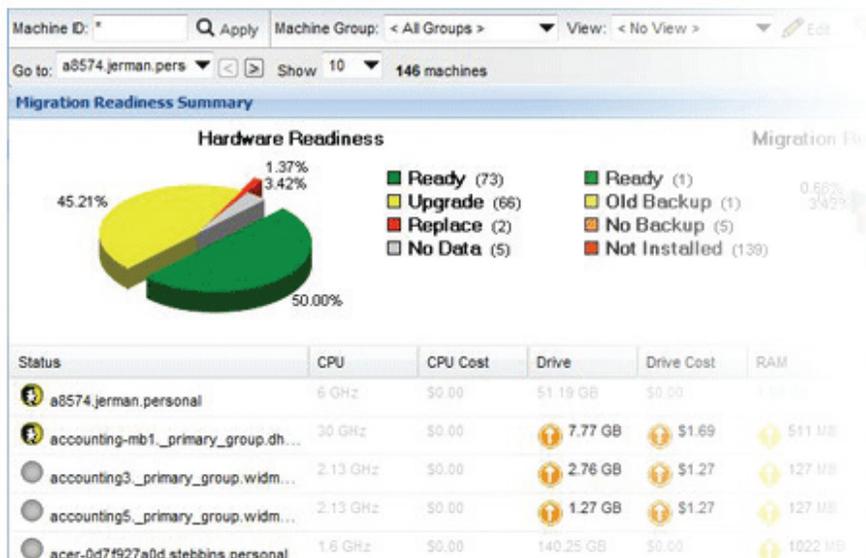
Kaseya Desktop Migration Key Benefits

- Quickly and easily migrate users between machines or operating system upgrades

- Quantify in dollar amounts the cost of upgrading an environment

- Automate desktop migration of files, folders, user settings and desktop productivity applications

- With alerts on the individual steps of a desktop migration, never wonder what state each machine is in during the migration process

- Provide the flexibility for users to customize machines to their preference and personality, allowing for a higher level of productivity and user satisfaction

Kaseya

Our Automation. Your Liberation.™

www.kaseya.com

Agent Based

The agent-based architecture of Kaseya adds greater value than domain-bound technology. Domain-based and so-called agent-less technologies are useful in a single network where all resources are directly visible on the corporate LAN/WAN. The Kaseya technology is lightweight and forms its own, completely secure TCP connection with the server, without the need for address management, implementation of port mapping schemes at each site or the establishment of cumbersome VPNs to all the sites.

Agent based Desktop Migration allows for machines inside or outside of the domain to be configured and upgraded with ease.

User Settings

Provide the flexibility for users to customize machines to their preference and personality, allowing for a higher level of productivity and user satisfaction. Along with standard organizational settings, backup individual settings on a recurring scheduled basis.

- **Backup**
  Define which settings, files and folders will be backed up and when this task will be scheduled

- **Restore**
  Restore machine account information (including account creation) and user settings and files from the backup

- **Migrate**
  Migrate single users or multiple users for one machine or many machines on a scheduled basis

"The Kaseya Desktop Migration module not only incorporates the most extensive experience in the desktop migration space, it also provides the most advanced technology for moving from Windows 2000 or XP to Vista."

Michael Hummell
Senior VP of Corporate Development
Migo Software

Agent Requirements

- 333 MHz Pentium-class CPU or greater
- 128 MB of RAM
- 30 MB of free disk space
- Network Interface Card (NIC) or modem
- Microsoft Windows 98, Me, NT 4.0, 2000, XP, Vista, 7, Server 2003
- Macintosh OSX v10.3.9 and above, Intel and PowerPC editions
- TCP/IP Outbound Port 5721
- No Inbound Ports

Minimum Kaseya Server Requirements

- Single processor (1.0 Ghz, 160 Mhz front side bus, 1 MB cache)
- 1 GB RAM
- 40 GB hard drive
- Microsoft Windows Server 2003
- Microsoft Internet Information Server (IIS) version 5 and up
- Microsoft SQL Server 2005 (or 2000) or SQL 2005 Express Edition (included in standard download)
- Cannot be installed on a server running Microsoft Exchange
- 100 Mbps Network Interface Card (NIC) DSL or Cable modem internet connection
- TCP/IP open ports: 80 inbound and outbound, 5721 inbound

About Kaseya

Kaseya is the leading global provider of IT Systems Management software. Kaseys solutions empower everyone — from individual consumers to large corporations and IT service providers — to proactively manage and control IT assets remotely, easily and efficiently from one integrated Web-based platform. Kaseya solutions are trusted by IT service providers and a wide variety of industries including: banking, consumer packaged goods, education, financial services, government, healthcare, military, real estate, retail and transportation. The company is privately held and based in Lausanne, Switzerland with over 30 offices in more than 20 countries.

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