

Kaseya® Professional Edition

Providing an IT Automation Framework allowing enterprise IT professionals to proactively monitor, manage and maintain distributed IT infrastructures remotely, easily and efficiently with one integrated Web-based platform.

Automating IT Service Delivery

By providing IT Professionals a complete and integrated view of their environments from a centralized Web-based management console, Kaseya's IT Automation Framework streamlines a consistent and scalable service delivery process. By automating essential administrative duties and managing the process remotely, IT systems administrators can improve systems performance and availability and implement best practices IT processes while requiring little IT investment or expertise.

Kaseya Professional Edition

Kaseya Professional Edition is the ultimate application for managing your entire computing infrastructure. With maximum scalability and flexibility, IT organizations have the power to automate IT administration to increase the productivity of their staff and the organization as a whole. From innovative features like asset management and patch management to remote monitoring, Kaseya enables organizations to automate-day-to-day IT tasks, improving systems performance.

By managing your IT environments as one, IT Professionals are able to check for network vulnerabilities, update software and deploy security patches at once, eliminating the need to repeat mundane administrative duties for each client and saving service professionals valuable time that can be spent on more proactive projects.

System Inventory and Audit

The IT tracking features provide IT Professionals with an accurate inventory of all hardware, peripherals, software licenses and security updates on the network.

Patch Management

Kaseya's automated patch management technology allows companies to roll out software updates and security patches seamlessly across the network at once, ensuring a consistent security strategy and robust data protection. Software updates can be scheduled regularly or ad-hoc and rolled out to the entire network, specific departments, physical locations or users. Kaseya's solution automatically determines which desktops, laptops and servers are vulnerable or need to be updated and continuously monitors patch compliance throughout the organization. What's more, software updates are done transparently through the Kaseya solution without affecting end user performance or systems availability.

Systems Monitoring and Alerts

Kaseya Professional Edition automatically monitors systems for changes, disk capacity, protection violations, performance and downtime from a centralized location. The solution also automatically detects all devices on the network and alerts administrators when new devices are added or taken off-line. Administrators can also easily monitor event logs from a centralized management console to better analyze and fix recurring issues. By monitoring the Windows Event Log, administrators can identify problems before they exist, reducing the possibility of downtime. The systems monitoring and alerts features also save companies time by making it easier to diagnose and fix network and system issues, as unresolved and recurring problems could result in unnecessary repairs and equipment upgrades.

Network Policy Enforcement

Network policy enforcement is easier than ever with Kaseya Professional Edition. This feature allows administrators to maintain consistency across the IT environment, making software upgrades, patch management, security and systems monitoring much more efficient. Companies are able to manage file, application and network access policies from a central location and integrate the policies with software inventory lists. Administrators are also able to track network and application usage by department, location, user or workstation, helping to optimize resource allocation to better fit business needs.



Kaseya Professional Edition includes the following application features:

- Fully automated, recurring and complete hardware/software inventory and audits
- Fully automated patch management
- Fully automated and scheduled software deployment and system management
- Fully automated power management
- Cross platform support (PC and Mac)
- Simple, powerful and comprehensive scripting
- LAN discovery
- System monitoring and alerts
- Proactive Windows event monitoring and alerts
- Integrated help desk and trouble ticketing
- Secure remote control
- Secure FTP, chat and message broadcasting
- Integrated management reporting
- Rapid, integrated deployment
- Powerful, flexible and scalable architecture
- Endpoint Security (add on module)
- Backup and Disaster Recovery (add on module)
- Fully automated User State Management (add on module)

Key Benefits

- Improve resource optimization
- Increase performance while promoting energy efficiency
- Enhance data protection and business continuance capabilities
- Contribute to the "Green Computing" initiative through automated power management



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Remote Control

Kaseya's remote access technology allows IT Professionals to provide more complete and more efficient IT services to their organization. Simple administrative tasks and basic help desk issues can be solved remotely. Administrators can access PCs or servers from anywhere via a secure Web-based console without additional infrastructure to manage or software to deploy. This reduces down time and improves response time for most help desk issues.

Ideal for distributed computing environments, Kaseya is firewall friendly, leveraging screen sharing technology that works with existing security software and network policies. The remote access technology does not leave the user open to 'man-in-the-middle' attacks and encrypts all communications between the host and user.

Comprehensive Reporting

The intuitive report generator allows administrators to get the information they need when they need it, improving the productivity of the IT staff and enhancing the performance of the systems management solution.

Access and print a comprehensive list of reports including:

- Hardware and Software Inventory
- Complete Computer Changes
- Disk Utilization
- License Usage and Compliance
- Network Usage and Statistics
- Server and Workstation Uptime History
- Help Desk Trouble Tickets
- Computer Logs and Status
- Security Patch and Update Status
- Backup / Disaster Recovery
- Anti-Virus / Anti-Spyware detection

The reports can be distributed automatically via e-mail or produced on demand. Administrators can also customize the reports and include hyperlinks for quick access. Saved reports can be filed away for future analysis or shared among other administrators or business staff.

Fast, Easy Deployment and Flexible Administration

Deployment is fast and easy, requiring little expertise or additional infrastructure. Administrators simply manage and deploy the software from a central Web console, letting the software automatically deploy and configure while remaining transparent to end users.

Kaseya Professional Edition supports many backup and restore options, giving companies the freedom to choose the best data protection solution for their environment without having to worry about management interoperability issues.

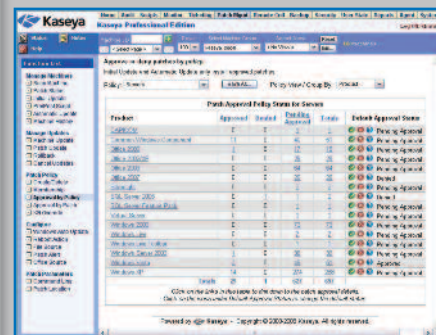
About Kaseya

Kaseya is the leading global provider of IT automation software for IT Solution Providers and Public and Private Sector IT organizations. Kaseya's IT Automation Framework™ allows IT Professionals to proactively monitor, manage and maintain distributed IT infrastructure remotely, easily and efficiently with one integrated Web based platform. Kaseya's technology is licensed on over three million machines worldwide.

For a free 30 day trial visit www.kaseya.com/download
Contact Kaseya: www.kaseya.com | sales@kaseya.com

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The Kaseya framework allows for the automation of all functions from a unified management console. For example, the Patch management process can be automated using Kaseya's powerful policy-based Patch approval screen.



Agent Requirements

- 333 MHz Pentium-class CPU or greater
- 128 MB of RAM
- 30 MB of free disk space
- Network Interface Card (NIC) or modem
- Microsoft Windows 98, Me, NT 4.0, 2000, XP, Vista, Server 2003
- Macintosh OSX v10.3.9 and above, Intel and PowerPC editions
- TCP/IP Outbound Port 5721
- No Inbound Ports

Kaseya Server Requirements

- Single processor (1.0 Ghz, 160 Mhz front side bus, 1 MB cache)
- 1 GB RAM
- 40 GB hard drive
- Microsoft Windows Server 2003
- Microsoft Internet Information Server (IIS) version 5 and up
- Microsoft SQL Server 2005 (or 2000) or SQL 2005 Express Edition (included in standard download)
- Cannot be installed on a server running Microsoft Exchange
- 100 Mbps Network Interface Card (NIC)
- DSL or Cable modem internet connection
- TCP/IP open ports: 80 inbound and outbound, 5721 inbound



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