



**KASEYA[®] (LEGACY) CLOUD SOLUTION CATALOG
2014 Q1**

UPDATED & EFFECTIVE AS OF: Jan 1, 2014

IMPORTANT: THIS KASEYA (LEGACY) CLOUD SOLUTION CATALOG, Q1 2014, IS FOR THE USE OF KASEYA'S CUSTOMERS WHO HAVE PURCHASED LICENSES TO KASEYA'S OFFERINGS PRIOR TO DECEMBER 31, 2013, AND WHO WISH TO EITHER RENEW SUCH LICENSES OR PURCHASE ADDITIONAL LICENSES FOR SUCH OFFERINGS. PURCHASES OF LICENSES TO NEW OFFERINGS OR ANY PURCHASES BY NEW KASEYA CUSTOMERS (E.G., CUSTOMERS MAKING THEIR FIRST LICENSE PURCHASES FROM KASEYA AFTER DECEMBER 31, 2013) SHOULD REFER TO THE KASEYA CLOUD SOLUTION CATALOG, Q1 2014.

Overview of the Kaseya Cloud Subscription Solutions

The Kaseya Cloud solutions are designed for ultimate Customer flexibility with unique Subscription licensed bundle offerings for Cloud delivery tailored both for specific industries and for the needs of IT professionals.

1. Core Bundle Cloud Offerings

- a) Kaseya Essentials Bundle Solution**
- b) Kaseya Essentials for Service Providers Bundle**
- c) Kaseya Advanced**

The Cloud based Kaseya Core Bundle Subscriptions contain the bundled functionality provided in the master chart below. The Core Bundles are sold on a **Per Seat** basis as defined by the master chart below. The Core Bundles are sold on a **Per Seat** basis as defined by the master chart below.

In addition, an array of Add-On modules may be purchased a la carte on a **Per-Seat** basis (with the exception of additional Service Desks which are system based) and deployed on Authorized Machines that have a Core Bundle license and Kaseya endpoint Software installed. All of the Cloud offerings are sold on a Subscription basis with a minimum Term of one year. The Subscription Term for each purchase is independent and remains in effect even if other Subscriptions for the same item or different items terminate.

2. Kaseya Traverse[™]

Kaseya Traverse is a SaaS based cloud and network monitoring solution delivered via the Kaseya cloud. It is sold on a standalone basis. Traverse is sold with a base subscription giving access to the core functionality of the product along with additional device packs with different pricing based upon the type of device. The device types are described below with their associated metrics and functionality.

Kaseya Traverse is sold on a subscription basis with a minimum term of one year. The subscription term for each purchase is independent and remains in effect even if other subscriptions for the same item or different items terminate.

Overview of Available Core Bundles Options – Master Chart

Module	Essentials	Essentials for SP's	Advanced
Per Seat Licensing	☑	☑	☑
Multi-Platform Support	☑	☑	☑
Remote Control	☑	☑	☑
Audit & Inventory	☑	☑	☑
Info Center Reporting	☑	☑	☑
Patch Management	☑	☑	☑
Mobile Device Management	☑	☑	☑
Monitoring	☑	☑	☑
Policy Management	☑	☑	☑
Discovery	☑	☑	☑
Ticketing	☑	☑	☑
Time Tracking	☑	☑	☑
Agent Procedures	☑	☑	☑
Intel vPro Management	☑	☑	☑
Service Billing	⓪	☑	☑
Service Desk (2 Desks)	⓪	☑	☑
Directory Services	⓪	⓪	☑
Desktop Policy Management	⓪	⓪	☑
Desktop Migration	⓪	⓪	☑
Imaging & Deployment	⓪	⓪	☑
Antivirus	⓪	⓪	⓪
Endpoint Security	⓪	⓪	⓪
Antimalware	⓪	⓪	⓪
Backup	⓪	⓪	⓪
Data Backup	⓪	⓪	⓪
System Backup and Restore	⓪	⓪	⓪
Software Deployment	⓪	⓪	⓪

☑ = Only Available as Part of Core Bundle

⓪ = Add-on Module

■ = Not Available

Cloud Options and SKU's:

Kaseya Cloud Subscription Core Bundles

Please see the master chart above for the Modules only available as part of a Core Bundle and the Add-On Modules that may be purchased a la carte. Each module and its functionality is described below. Customers should upgrade to a new Core Bundle if they desire additional functionality which is not included in their Core Bundle and not offered on an a la carte basis. For Customers that upgrade their Core Bundle, the existing Subscription is terminated and a new minimum Subscription Term of 1 year starts upon upgrade with any prepaid amounts from the terminated Subscription applied against the cost of the new Subscription. No Core Bundle downgrades are allowed.

The Kaseya Subscription Core Bundles are sold on a Per Seat basis as indicated below with the following SKU's:

SKU	Description
S-CLD-K2-ESS	Essentials Subscription Per Seat
S-CLD-K2-ESP	Essentials for Service Providers Subscription Per Seat
S-CLD-K2-ADV	Advanced Subscription Per Seat

Additional System Administrators:

System Administrators provide the ability to configure system settings and security including installation, site customization and user security. A total of 5 System Administrators are included with each of the Core Bundles described above. The following SKU is for the purchase of additional System Administrators.

SKU	Description
S-CLD-K2-VSA-SYS	Additional System Administrators Subscription
S-CLD-K2-VSA-SYSE	Additional System Administrators Subscription for Essentials Only

Kaseya Modules Available Only As Part Of A Core Bundle Above

Kaseya Multi-Platform Support™

Multi-Platform Support provides device management for Windows, Mac, Linux, Apple iOS, Android and BlackBerry operation systems. The management controls for these supported operating systems is based on the bundled functionality included in the master chart above.

Kaseya Live Connect and Remote Control™

Live Connect and Remote Control provide single machine access to key system resources, diagnostics and device control including:

- Desktop Access
- Audit Data
- File Manager
- Command Shell
- Registry Editor
- Task Manager
- Event Viewer
- Ticketing
- VPN
- Chat
- Video Chat

Kaseya Audit & Inventory™

Audit & Inventory provides software and hardware audit scan of managed devices with the added ability to extend device inventory with custom attributes and alarms.

Kaseya Info Center™

Info Center provides pre-defined reports and dashboards with built-in scheduling across the entire Kaseya offering.

Kaseya Patch Management™

Patch Management provides automated Windows patch management based on defined policies and schedules.

Kaseya Intel vPro Management™

Intel vPro Management provides the ability managed the Intel vPro chip on networked Windows devices including activation, power settings, BIOS access and remote control.

Kaseya Mobile Device Management™

Mobile Device Management provides auditing, provisioning and tracking of mobile devices including Apple iOS, Android and BlackBerry

Kaseya Ticketing™

Ticketing provides a light-weight tracking of issues submitted by users, administrators and monitor events.

Kaseya Agent Procedures™

Agent Procedures provides an endpoint based scripting solution that can process device and OS specific commands with full administrative access.

Kaseya Time Tracking™

Time Tracking provides technician time entry and approval against Service Desk tickets and Service Billing work orders.

Kaseya Monitoring™

Monitoring provides proactive monitoring of servers, workstations, remote computers, Windows event logs and applications.

Kaseya Policy Management™

Policy Management provides the ability to assign pre-defined and application specific policy templates to organizations and groups of machines.

Kaseya Discovery™

Discovery provides automated discovery of connected network assets through multiple scanning methods including Domain and IP subnets.

Kaseya Service Billing™

Service Billing provides an automated billing engine based on a defined service catalog and billing sets.

SKU	Description
S-CLD-K2-KSB	Service Billing Subscription

Kaseya Service Desk™

Service Desk provides an integrated multi-desk and automated remediation workflow engine and the full package must be purchased initially and then Desks, Application Admins, and Technicians can be added on an ad hoc basis

SKU	Description
S-CLD-K2-KSD	Service Desk Subscription package includes -2 Desks - 5 Application Admins -5 Technicians
S-CLD-K2-KSD-DESK	Additional Desk Subscription
S-CLD -K2-KSD-ADM	Additional Application Admins Subscription
S-CLD -K2-KSD-TEC	Additional Technicians Subscription

Kaseya Add-On Modules Available On An A La Carte Basis

Add-on Modules may only be deployed on Authorized Machines that have a Core Bundle license and Kaseya endpoint Software installed and are licensed on a per seat basis regardless of whether customer also has Named User Administrator licenses.

Kaseya Antivirus™ (Powered by Kaspersky)

Antivirus is licensed on a per seat basis and may be added to any number of seats at Customer's discretion. Antivirus provides a Windows Workstation and Windows Server based virus blocking solution.

SKU	Description
S-CLD-K2-KAV-W	Antivirus Subscription - Workstations
S-CLD-K2-KAV-S	Antivirus Subscription – File Servers

Kaseya Endpoint Security™ (Powered by AVG®)

Endpoint Security is licensed on a per seat basis and may be added to any number of seats at Customer's discretion. Endpoint Security provides a Windows Workstation and Server virus blocking solution.

SKU	Description
S-CLD-K2-KES-WS	Endpoint Security Server or Workstation Subscription
S-CLD-K2-KES-EXCH	Endpoint Security Exchange Subscription

Kaseya Antimalware™ (Powered by Malwarebytes)

Antimalware is licensed on a per seat basis and may be added to any number of seats at Customer's discretion. Antimalware provides a malware blocking solution for Windows Workstations.

SKU	Description
S-CLD-K2-KAM	Antimalware Subscription

Kaseya Data Backup™

Data Backup provides remote file and folder backup for Windows and Mac machines. Data Backup is licensed on a per Server and per Workstation seat basis and may be added to any number of seats at Customer's discretion and has an additional charge based on the storage space used by Customer. The Data Backup SKU's are:

SKU	Description
S-CLD-K2-KDB-S	Data Backup Server Seats Subscription
S-CLD-K2-KDB-W	Data Backup Workstation Seats Subscription

Kaseya Backup™ (Powered by Acronis)

Kaseya Backup is added on a Subscription per server or per workstation basis to any number of servers or workstations at Customer's discretion. Backup provides full Windows Workstation and Server image backup, offsite replication and disaster recovery. Kaseya Backup is not a Maintenance Eligible Component. The Backup SKU's are:

SKU	Description
S-CLD-K2-BUDR-S	Backup Server Subscription
S-CLD-K2-BUDR-W	Backup Workstation Subscription

Kaseya Software Deployment and Update™

Software Deployment and Update is licensed on a Subscription per seat basis and may be added to any number of seats at Customer's discretion and provides a profile based solution for automating the distribution and installation of software applications to remote workstations, laptops and servers. Once deployed, a License seat may only be removed from an Authorized Machine after 30 days of inactivity at which point the seat is automatically put in the available license pool.

SKU	Description
S-CLD-K2-KSDU	Software Deployment and Update Subscription: All Catalogs and Custom Deployments – Seats
S-CLD-K2-KSDU-NIN	Software Deployment and Update Subscription: Ninite Catalog Only – Seats

Kaseya Imaging & Deployment™

Imaging & Deployment is licensed on a per seat basis and may be added to any number of seats at Customer's discretion and enables capturing computer images to a local repository and subsequent deployment of those images to targeted machines.

SKU	Description
S-CLD-K2-KID	Imaging and Deployment Module Subscription
S-CLD-K2-KID-CLN	Imaging and Deployment Subscription Seats

Kaseya Imaging & Deployment ("KID") is approaching end-of-life. KID will be supported through March 31, 2015, at the current level of functionality. We will only sell KID to new customers through March 31, 2014. After March 31, 2014 existing KID customers can buy additional licenses with the understanding that product support will terminate on March 31, 2015.

Kaseya Directory Services™

Directory Services is licensed based on the number of domains to be managed and provides an ongoing two way sync between Microsoft® Active Directory and the Kaseya server including users and machines. Directory Services also provides Active Directory account specific updates including account password reset and the enabling and disabling of AD accounts.

SKU	Description
S-CLD-K2-KDS-49	Directory Services Subscription – Up to 49 Domains
S-CLD-K2-KDS-U	Directory Services Subscription – Unlimited Domains

Kaseya Desktop Policy Management™

Desktop Policy Management is licensed on a per seat basis and may be added to any number of seats at Customer's discretion and provides Windows based desktop policy deployment and Intel® vPro™ integration.

SKU	Description
S-CLD-K2-KDPM	Desktop Policy Management Subscription - Seats

Kaseya Desktop Migration™

Desktop Migration is licensed on a per seat basis and may be added to any number of seats at Customer's discretion and provides Windows based desktop setting backup and migration.

SKU	Description
S-CLD-K2-KDM	Desktop Migration Subscription - Seats

Kaseya Traverse™

Kaseya Traverse can be purchased and deployed in conjunction with the Kaseya Core Bundle or on a standalone basis. Kaseya Traverse is only available on a subscription basis.

Purchases of Traverse include the Traverse base product and combinations Traverse device packs.

Kaseya Traverse base product includes the following modules / features:

- Traverse BVE Visualization and Monitoring Engine
- Unlimited Data Storage & Analysis (in SaaS) & DGE
- Unlimited Data Gathering Engine Extensions (DGEx) deployed to local customer networks
- Panorama Topology Discovery & Mapping module
- SLA Module
- Storage Module for NAS/SAN
- VoIP Module (CMR analysis)

The Kaseya Traverse Core SKU:

SKU	Description
S-CLD-TV	Kaseya Traverse base – Annual Subscription

The Kaseya Traverse Device Packs SKU's:

SKU	Description
S-CLD-TV-DP-10PT	10 Pack - Ping Tests. Ping tests only.
S-CLD-TV-DP-10SI	10 Pack - Simple devices. Limited to 20 metrics
S-CLD-TV-DP-10EN	10 Pack - Network devices. Unlimited Metrics for routers, switches or servers without any applications
S-CLD-TV-DP-10AS	10 Pack - Servers. Unlimited Metrics for servers with/ without applications (databases, Exchange, IIS, etc.)
S-CLD-TV-DP-10NC	10 Pack - Network Config Management (NCM)
S-CLD-TV-DP-SHY	1 Small Hypervisor with up to 10 VMs. Metrics using vCenter or ESXi or hypervisor API
S-CLD-TV-DP-MHY	1 Medium Hypervisor with up to 25 VMs. Metrics using vCenter or ESXi or hypervisor API
S-CLD-TV-DP-LHY	1 Large Hypervisor with up to 50 VMs. Metrics using vCenter or ESXi or hypervisor API
S-CLD-TV-DP-XHY	1 Extra Large Hypervisor with more than 50 VMs. Metrics using vCenter or ESXi or hypervisor API

Purchasing Details

Kaseya cloud solutions are configured based on the functionality selected above. Based on the Customer's requirements, the Software is available with Upfront Pricing or with Installments under an Installment Schedule with no cancellation rights.

No Maintenance Required

Maintenance is not applicable as Cloud Updates will be automatically applied for Cloud Customers.

Minimum Subscriptions

A minimum Subscription of 1 Named User Administrator or 100 Seats is required for any Core Bundle. There is no minimum subscription for Traverse.

Auto renewal and Termination

The initial Subscription Term for each purchase is on your invoice. Upon the expiration of the initial Term, each Subscription will automatically renew for successive renewal terms equal in duration to the initial Term. Either party may terminate any Subscription, effective only upon the expiration of the then current term, by notifying the other party in writing at least thirty (30) days prior to the expiration date of the current Term. The Subscription Term for each purchase is independent and remains in effect even if other Subscriptions for the same item or different items terminate.

General Terms and Conditions

- 1. Agreement.** The purchase and use of all Software and Services is subject to the Agreement as defined in Kaseya's "Click-Accept" EULA as updated from time to time by Kaseya at <http://www.kaseya.com/legal.aspx>. If Customer does not agree with the Agreement, please do not install, use or purchase any Software and Services from Kaseya. Continued use of the Software or Services indicates Customer's acceptance of the Agreement. Capitalized terms not otherwise defined herein shall have the meaning set forth in the Agreement.
- 2. Territory.** Customer must use and deploy the Software and Services only in the Territory corresponding to the price list under which Customer acquires the applicable SKU. Please contact your Kaseya sales representative for pricing details.
- 3. Support and Maintenance.** Standard Kaseya Support is included for Cloud Customers with a current paid Core Bundle Subscription and/or Kaseya Traverse. For details regarding Kaseya's Support, please see the Kaseya Support Policy. Maintenance is not applicable for Cloud Customers as Cloud Updates will be automatically applied for Cloud Customers.

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