



**KASEYA[®] On-Premise Perpetual SOFTWARE CATALOG
2014 Q1**

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Overview of the Kaseya On-Premise Perpetual Software Solutions

The Kaseya solution is designed for ultimate Customer flexibility with unique Perpetual licensed bundle offerings for on-premise delivery tailored both for specific industries and for the needs of IT professionals.

1. Kaseya Virtual Systems Administrator On-Premise Perpetual Licensed Core Bundles - Kaseya Professional

The Kaseya Core Bundles above are offered as Perpetual licenses deployed On-Premise and come bundled with the modules set forth in the master chart below. The Core Bundles are licensed per seat. Add-on Modules may be purchased a la carte. The Kaseya Core Bundles and Add-on Modules are only available with Upfront Pricing with no cancellation, conversion or opt out rights. The Customer may only deploy Add-On Modules on Authorized Machines that have a valid Core Bundle license. As described below, some Add-on Modules are not currently available for Perpetual license but may be purchased as a Subscription by Customers who otherwise have Perpetual licenses.

Overview of Available Options – Master Chart for Professional

Module	Professional
System Manager	☑
- Endpoint Management	☑
- Live Connect	☑
- Remote Control	☑
- Info Center	☑
- Agent Procedures	☑
- System Configuration	☑
- System Administrators (Unlimited)	☑
Audit	☑
Patch Management	☑
Software Deployment and Update: Custom Catalog	☑
Desktop Monitoring	☑
Ticketing	☑
Time Tracking	☑
Discovery	☑
Policy Management	☑
Mobile Device Management	☑
Directory Services	☑
Network Monitor	☑
Desktop Policy Management	☑
Desktop Migration	☑
Service Desk & Service Billing	⓪
Antivirus (Kaspersky)	⓪
Endpoint Security (AVG)	⓪
Antimalware (Malwarebytes)	⓪
Backup (Acronis)	⓪
System Backup and Restore (StorageCraft)	⓪
Data (File & Folder) Backup	⓪
Imaging & Deployment	⓪
Software Deployment and Update: Ninite Catalog	⓪

☑ = included in Core Bundle

⓪ = Add-on Module

On-Premise Core Bundle Options and SKU's:

Kaseya On-Premise Core Bundle - Professional

Please see the master chart above for the Modules included within each Core Bundle, the Add-On Modules that may be purchased, and the details below for the description of the functionality of each Module. The Customer may only deploy Add-on Modules on Authorized Machines that have a Core Bundle license and Kaseya endpoint Software installed (Kaseya Network Monitor excepted). System Administrators provide the ability to configure system settings and security including installation, site customization and user security.

The Kaseya Core Bundles and related Maintenance are sold on a per Seat basis with the following SKU's:

SKU	Description
P-ONP-K4-PRO	Professional Perpetual
M-ONP-K4-PRO	Annual Maintenance Subscription for Professional Perpetual

Kaseya Modules Included in All Core Bundles Above

Kaseya System Manager™

System Manager contains the base platform for configuring the system, deploying endpoint Software, reporting and running procedures. System Manager includes:

- Unlimited System Administrators
- Endpoint Management for Windows, Mac, Linux, iOS, Android & BlackBerry
- Agent Procedures
- Info Center
- Dashboards
- System Configuration
- Import/Export Center

Kaseya Live Connect and Remote Control™

Live Connect and Remote Control provide single machine access to key system resources, diagnostics and device control.

Kaseya Audit™

Audit provides software and hardware inventory of managed devices.

Kaseya Patch Management™

Patch Management provides automated Windows patch management based on defined policies and schedules.

Kaseya Software Deployment and Update: Custom Catalog

Software Deployment and Update allows system administrators to centrally upload, deploy, install, and update software to any Windows computer connected to the Kaseya platform.

Kaseya Desktop Monitoring™

Monitoring provides agent-based proactive monitoring of servers, workstations, remote computers, Windows event logs and applications.

Kaseya Ticketing™

Ticketing provides a light-weight tracking of issues submitted by users, administrators and monitor events.

Kaseya Time Tracking™

Time Tracking provides technician time entry and approval against Service Desk tickets and Service Billing work orders.

Kaseya Discovery™

Network Discovery is a System Wide option. Discovery provides automated discovery of connected network assets through multiple scanning methods including Domain and IP subnets.

Kaseya Policy Management™

Policy Management provides the ability to assign pre-defined and application specific policy templates to organizations, groups or specific machines.

Kaseya Mobile Device Management™

Mobile Device Management provides auditing, provisioning and tracking of mobile devices including Apple iOS, Android and BlackBerry

Kaseya Directory Services™

Directory Services is a system wide functionality and provides an ongoing two way sync between Microsoft Active Directory and the Kaseya server including users and machines. Directory Services also provides Active Directory account specific updates including account password reset and the enabling and disabling of AD accounts.

Kaseya Network Monitor™

KNM enables basic monitoring services of agent based and agent-less devices.

Kaseya Desktop Policy Management™

Desktop Policy Management is licensed on a per seat basis and may be added to any number of seats at Customer's discretion. Desktop Policy Management provides Windows based desktop policy deployment and Intel® vPro™ integration.

Kaseya Desktop Migration™

Desktop Migration is licensed on a per seat basis and may be added to any number of seats at Customer's discretion. Desktop Migration provides Windows based desktop setting backup and migration.

Kaseya Modules Available On An Add-On Module Basis

Kaseya Service Desk™ and Service Billing™

Service Desk provides an integrated multi-desk and automated remediation workflow engine and the full package must be purchased initially and then Application Admins are added on ad hoc basis. This module also includes Service Billing which is a system wide functionality and provides an automated billing engine based on a defined service catalog and billing sets.

SKU	Description
P-ONP-K4-KSD	Service Desk Perpetual package includes -Unlimited Desks - No Application Admins - Service Billing P-ONP-K4-KSB
P-ONP-K4-KSD-ADM	Additional Application Admins Perpetual
M-ONP-K4-KSD	Annual Maintenance Subscription for Service Desk Perpetual package
M-ONP-K4-KSD-ADM	Annual Maintenance Subscription for Additional Application Admins Perpetual

Kaseya Antivirus™ (Powered by Kaspersky)

Antivirus is licensed on a per seat basis and may be added to any number of seats at Customer's discretion. Antivirus provides a Windows Workstation and Windows Server based virus blocking solution. Kaseya Antivirus is not a Maintenance Eligible Component.

SKU	Description
S-ONP-K4-KAV-W	Antivirus with Annual Update Subscription – Workstations
S-ONP-K4-KAV-S	Antivirus with Annual Update Subscription– File Servers

Kaseya Endpoint Security™ (Powered by AVG®)

Endpoint Security is licensed on a per seat basis and may be added to any number of seats at Customer's discretion. Endpoint Security provides a Windows Workstation and Server virus blocking solution. Kaseya Endpoint Security is not a Maintenance Eligible Component. The Kaseya Endpoint Security SKU's are:

SKU	Description
S-ONP-K4-KES-WS	Server or Workstation with Annual Update Subscription for Subscription Customers
S-ONP-K4-KES-EXCH	Exchange Mailbox with Annual Update Subscription for Subscription Customers

Kaseya Antimalware™ (Powered by Malwarebytes)

Antimalware is licensed on a per seat basis and may be added to any number of seats at Customer's discretion. Antimalware provides a malware blocking solution for Windows Workstations. The Antimalware SKU is:

SKU	Description
S-ONP-K4-KAM	Antimalware with Annual Update Subscription for Subscription Customers

Kaseya Antimalware is not a Maintenance Eligible Component.

Kaseya Backup™ (Powered by Acronis)

Kaseya Backup is added on either a Perpetual or Subscription basis per server or per workstation to any number of servers or workstations at Customer's discretion. Backup provides full Windows Workstation and Server image backup, offsite replication and disaster recovery. Kaseya Backup Server Subscription and Kaseya Backup Workstation Subscription for customers with a Perpetual Core Bundle are not Maintenance Eligible Components. The Backup SKU's are:

SKU	Description
P-ONP-K4-BUDR-S	Backup Server Perpetual
P-ONP-K4-BUDR-W	Backup Workstation Perpetual
M-ONP-K4-BUDR-S	Annual Maintenance Subscription for Backup Server Perpetual
M-ONP-K4-BUDR-W	Annual Maintenance Subscription for Backup Workstation Perpetual
S-ONP-K4-BUDR-S	Backup Server Subscription
S-ONP-K4-BUDR-W	Backup Workstation Subscription

Kaseya System Backup and Restore™ (Powered By StorageCraft®)

Kaseya System Backup and Restore provides centralized management of the StorageCraft ShadowProtect image based backup product. KSBR is added on a Subscription basis at Customer's discretion. KSBR has 3 components: (1) The KSBR Module, (2) KSBR Seats and (3) ImageManager components.

The KSBR Module is licensed based on the total number of seats it can manage. KSBR Seats are licensed by the type of operating system used: Server, SBS or Workstation. KSBR Seats cannot be exchanged or migrated from one operating system to another and require a valid KSBR Module license for all seats. Image Manager iFTP, Image Manager ShadowStream and Image Manager HeadStart Restore are licensed separately on a per job basis. An iFTP, ShadowStream or HeadStart Restore job cannot be exchanged or migrated from one type to another. All KSBR licenses are Subscription based and are not a Maintenance Eligible Component. The KSBR SKU's are:

SKU	Description
S-ONP-K4-KSBR	KSBR Module Subscription
S-ONP-K4-KSBR-S	KSBR Server Seat Subscription
S-ONP-K4-KSBR-SBS	KSBR SBS Seat Subscription
S-ONP-K4-KSBR-W	KSBR Workstation Seat Subscription
S-ONP-K4-KSBR-IFTP	ImageManager iFTP Job Subscription
S-ONP-K4-KSBR-SS	ImageManager ShadowStream Job Subscription
S-ONP-K4-KSBR-HR	ImageManager HeadStart Restore Job Subscription

Kaseya Data Backup™

Data Backup provides remote file and folder backup for Windows and Mac machines. Data Backup is licensed on a Subscription basis per Workstation and Server seat and may be added to any number of seats at Customer's discretion. There is an optional additional charge based on the storage space used by Customer if they choose to use the Kaseya Cloud (powered by Amazon). Kaseya Data Backup is not a Maintenance Eligible Component. The Data Backup SKU's are:

SKU	Description
S-ONP-K4-KDB-W	Data Backup Subscription On-Premise - Workstation
S-ONP-K4-KDB-S	Data Backup Subscription On-Premise - Server

Kaseya Imaging & Deployment™

Imaging & Deployment enables capturing computer images to a local repository and subsequent deployment of those images to targeted machines. Imaging & Deployment has a system wide license fee to enable the module and then a separate per seat license fee to add the desired number of seats. Once deployed, a License seat may only be removed from an Authorized Machine after 30 days of inactivity at which point the seat is automatically put in the available license pool.

Kaseya Imaging & Deployment ("KID") is approaching end-of-life. KID will be supported through March 31, 2015, at the current level of functionality. We will only sell KID to new customers through March 31, 2014. After March 31, 2014 existing KID customers can buy additional licenses with the understanding that product support will terminate on March 31, 2015.

SKU	Description
P-ONP-K4-KID-CLN	Imaging & Deployment Perpetual – Seats
M-ONP-K4-KID-CLN	Annual Maintenance Subscriptions for Imaging & Deployment Perpetual - Seats

Kaseya Software Deployment and Update™: Ninite Catalog

Software Deployment and Update is licensed on a Subscription per seat basis and provides a profile based solution for automating the distribution and installation of software applications to remote workstations, laptops and servers. Once deployed, a License seat may only be removed from an Authorized Machine after 30 days of inactivity at which point the seat is automatically put in the available license pool.

SKU	Description
S-ONP-K4-KSDU	Software Deployment and Update Subscription On-Premise: Ninite Catalog - Seats

Purchasing Details

Kaseya Perpetually and Subscription Licensed Software

Kaseya Perpetually and Subscription licensed Software is configured based on the functionality selected above. Based on the Customer's requirements, the Software is available with only Upfront Pricing with no cancellation rights. There are no Opt Outs, Flexible Cancellation or Conversions allowed. All Perpetually Licensed Software purchases require the additional purchase of a one (1) year of Maintenance Subscription subject to the terms and conditions of Kaseya's Maintenance Policy. Such Maintenance Subscription may be renewed for successive annual terms in accordance with Kaseya's Maintenance Policy. Standard Maintenance and Support Services as described in Kaseya's Support Policy are included with all current paid Subscription Licensed Software.

General Terms and Conditions

- 1. Agreement.** The purchase and use of all Software and Services is subject to the Agreement as defined in Kaseya's "Click-Accept" EULA as updated from time to time by Kaseya at <http://www.kaseya.com/legal.aspx>. If Customer does not agree with the Agreement, please do not install, use or purchase any Software and Services from Kaseya. Continued use of the Software or Services indicates Customer's acceptance of the Agreement. Capitalized terms not otherwise defined herein shall have the meaning set forth in the Agreement.
- 2. Territory.** Customer must use and deploy the Software and Services only in the Territory corresponding to the price list under which Customer acquires the applicable SKU. Please contact your Kaseya sales representative for pricing details.
- 3. Support and Maintenance.** For details regarding Kaseya's Support or Maintenance, please see the Kaseya Support Policy or Maintenance Policy, as applicable.

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