



**KASEYA[®] On-Premise (Legacy) SOFTWARE CATALOG
2014 Q1**

UPDATED & EFFECTIVE AS OF: January 1, 2014

IMPORTANT: THIS KASEYA ON-PREMISE (LEGACY) SOFTWARE CATALOG, Q1 2014, IS FOR THE USE OF KASEYA'S CUSTOMERS WHO HAVE PURCHASED LICENSES TO KASEYA'S OFFERINGS PRIOR TO DECEMBER 31, 2013, AND WHO WISH TO EITHER RENEW SUCH LICENSES OR PURCHASE ADDITIONAL LICENSES FOR SUCH OFFERINGS. PURCHASES OF LICENSES TO NEW OFFERINGS OR ANY PURCHASES BY NEW KASEYA CUSTOMERS (E.G., CUSTOMERS MAKING THEIR FIRST LICENSE PURCHASES FROM KASEYA AFTER DECEMBER 31, 2013) SHOULD REFER TO THE KASEYA ON-PREMISE SOFTWARE CATALOG, Q1 2014.

Overview of the Kaseya On-Premise Software Solutions

The Kaseya solution is designed for ultimate Customer flexibility with unique Perpetual and Subscription licensed bundle offerings for on-premise delivery tailored both for specific industries and for the needs of IT professionals.

1. On Premise Licensed Core Bundles

- a) Kaseya Essentials**
- b) Kaseya Essentials for Service Providers**
- c) Kaseya Advanced**

The Kaseya Core Bundles above are offered as Perpetual or Subscription licenses deployed On-Premise and come bundled with the modules set forth in the master chart below. The Core Bundles are licensed per seat. Add-on Modules may be purchased a la carte. The Kaseya Core Bundles and Add-on Modules are available with Upfront Pricing or with Installment Pricing under an Installment Schedule, subject to an additional Installment Fee and with no cancellation, conversion or opt out rights. The Customer may only deploy Add-On Modules on Authorized Machines that have a valid Core Bundle license. As described below, some Add-on Modules are not currently available for Perpetual license but may be purchased as a Subscription by Customers who otherwise have Perpetual licenses.

Overview of Available Options – Master Chart

Module	ESS	ESS for SP	ADV
System Manager	☑	☑	☑
- Endpoint Management	☑	☑	☑
- Live Connect	☑	☑	☑
- Remote Control	☑	☑	☑
- Info Center	☑	☑	☑
- Agent Procedures	☑	☑	☑
- System Configuration	☑	☑	☑
Audit	☑	☑	☑
Patch Management	☑	☑	☑
Desktop Monitoring	☑	☑	☑
Ticketing	☑	☑	☑
Time Tracking	☑	☑	☑
Discovery	☑	☑	☑
Policy Management	☑	☑	☑
Mobile Device Management	☑	☑	☑
Service Billing	🌀	☑	☑
Directory Services	🌀	🌀	☑
Service Desk (2 Desks)	🌀	☑	☑
Desktop Policy Management	🌀	🌀	☑
Desktop Migration	🌀	🌀	☑
Imaging & Deployment	🌀	🌀	☑
BYOD	🌀	🌀	🌀
Network Monitor	🌀	🌀	🌀
Antivirus	🌀	🌀	🌀
Endpoint Security	🌀	🌀	🌀
Antimalware	🌀	🌀	🌀
Backup	🌀	🌀	🌀
Data Backup	🌀	🌀	🌀
System Backup and Restore	🌀	🌀	🌀
Software Deployment	🌀	🌀	🌀

☑ = included in Core Bundle

🌀 = Add-on Module

* As described below, some Add-on Modules are not currently available for Perpetual license but may be purchased as a Subscription by Customers who otherwise have Perpetual licenses.

On Premise Core Bundle Options and SKU's:

Kaseya On Premise Core Bundles

Please see the master chart above for the Modules included within each Core Bundle, the Add-On Modules that may be purchased, and the details below for the description of the functionality of each Module. The Customer may only deploy Add-on Modules on Authorized Machines that have a Core Bundle license and Kaseya endpoint Software installed (Kaseya Network Monitor excepted).

The Kaseya Perpetual Core Bundles and related Maintenance are sold on a per Seat basis with the following SKU's:

SKU	Description
P-ONP-K2-ESS	Essentials Perpetual
P-ONP-K2-ESP	Essentials for Service Providers Perpetual
P-ONP-K2-ADV	Advanced Perpetual
M-ONP-K2-ESS	Annual Maintenance Subscription for Essentials Perpetual
M-ONP-K2-ESP	Annual Maintenance Subscription for Essentials for Services Providers Perpetual
M-ONP-K2-ADV	Annual Maintenance Subscription for Advanced Perpetual

The Kaseya Subscription Core Bundles are sold on a per Seat basis with the following SKU's:

SKU	Description
S-ONP-K2-ESS	Essentials
S-ONP-K2-ESP	Essentials for Service Providers
S-ONP-K2-ADV	Advanced

Additional System Administrators:

System Administrators provide the ability to configure system settings and security including installation, site customization and user security. A total of 5 System Administrators are included with each of the Core Bundles described above. The following SKU is for the purchase of additional System Administrators.

SKU	Description
P-ONP-K2-VSA-SYS	Additional System Administrators Perpetual
M-ONP-K2-VSA-SYS	Annual Maintenance Subscription for Additional System Administrators Perpetual
S-ONP-K2-VSA-SYS	Additional System Administrators Subscription
P-ONP-K2-VSA-SYSE	Additional System Administrators Perpetual – For Essentials Only
M-ONP-K2-VSA-SYSE	Annual Maintenance Subscription for Additional System Administrators Perpetual – for Essentials Only
S-ONP-K2-VSA-SYSE	Additional System Administrators Subscription – For Essentials Only

Kaseya Modules Included in All Core Bundles Above

Kaseya System Manager™

System Manager contains the base platform for configuring the system, deploying endpoint Software, reporting and running procedures. System Manager includes:

- 5 System Administrators
- Endpoint Management for Windows, Mac, Linux, iOS, Android & BlackBerry
- Agent Procedures
- Info Center
- Dashboards
- System Configuration
- Import/Export Center

Kaseya Live Connect and Remote Control™

Live Connect and Remote Control provide single machine access to key system resources, diagnostics and device control.

Kaseya Audit™

Audit provides software and hardware inventory of managed devices.

Kaseya Patch Management™

Patch Management provides automated Windows patch management based on defined policies and schedules.

Kaseya Desktop Monitoring™

Monitoring provides agent-based proactive monitoring of servers, workstations, remote computers, Windows event logs and applications.

Kaseya Ticketing™

Ticketing provides a light-weight tracking of issues submitted by users, administrators and monitor events.

Kaseya Time Tracking™

Time Tracking provides technician time entry and approval against Service Desk tickets and Service Billing work orders.

Kaseya Discovery™

Network Discovery is a System Wide option. Discovery provides automated discovery of connected network assets through multiple scanning methods including Domain and IP subnets.

Kaseya Policy Management™

Policy Management provides the ability to assign pre-defined and application specific policy templates to organizations, groups or specific machines.

Kaseya Mobile Device Management™

Mobile Device Management provides auditing, provisioning and tracking of mobile devices including Apple iOS, Android and BlackBerry

Kaseya Modules Included In Some Core Bundles or Otherwise Available On Add-On Module Basis

Kaseya Desktop Policy Management™

Desktop Policy Management is licensed on a per seat basis and may be added to any number of seats at Customer's discretion. Desktop Policy Management provides Windows based desktop policy deployment and Intel® vPro™ integration.

SKU	Description
P-ONP-K2-KDPM	Desktop Policy Management Perpetual Seat
M-ONP-K2-KDPM	Annual Maintenance Subscription for Desktop Policy Management Perpetual Seat
S-ONP-K2-KDPM	Desktop Policy Management Subscription Seat

Kaseya Desktop Migration™

Desktop Migration is licensed on a per seat basis and may be added to any number of seats at Customer's discretion. Desktop Migration provides Windows based desktop setting backup and migration.

SKU	Description
P-ONP-K2-KDM	Desktop Migration Perpetual Seat
M-ONP-K2-KDM	Annual Maintenance Subscription for Desktop Migration Perpetual Seat
S-ONP-K2-KDM	Desktop Migration Subscription Seat

Kaseya Service Desk™

Service Desk provides an integrated multi-desk and automated remediation workflow engine and the full package must be purchased initially and then Desks, Application Admins, and Technicians can be added on ad hoc basis.

SKU	Description
P-ONP-K2-KSD	Service Desk Perpetual package includes -2 Desks - 5 Application Admins -5 Technicians
P-ONP-K2-KSD-DESK	Additional Desk Perpetual
P-ONP-K2-KSD-ADM	Additional Application Admins Perpetual
P-ONP-K2-KSD-TEC	Additional Technicians Perpetual
M-ONP-K2-KSD	Annual Maintenance Subscription for Service Desk Perpetual package
M-ONP-K2-KSD-DESK	Annual Maintenance Subscription for Additional Desk Perpetual
M-ONP-K2-KSD-ADM	Annual Maintenance Subscription for Additional Application Admins Perpetual
M-ONP-K2-KSD-Tec	Annual Maintenance Subscription for Additional Technicians Perpetual
S-ONP-K2-KSD	Service Desk Subscription package includes -2 Desks - 5 Application Admins -5 Technicians
S-ONP-K2-KSD-DESK	Additional Desk Subscription
S-ONP-K2-KSD-ADM	Additional Application Admins Subscription
S-ONP-K2-KSD-TEC	Additional Technicians Subscription

Kaseya Service Billing™

Service Billing is a system wide functionality and provides an automated billing engine based on a defined service catalog and billing sets.

SKU	Description
P-ONP-K2-KSB	Service Billing Perpetual
M-ONP-K2-KSB	Annual Maintenance Subscription for Service Billing Perpetual
S-ONP-K2-KSB	Service Billing Subscription

Kaseya Directory Services™

Directory Services is a system wide functionality and provides an ongoing two way sync between Microsoft Active Directory and the Kaseya server including users and machines. Directory Services also provides Active Directory account specific updates including account password reset and the enabling and disabling of AD accounts.

SKU	Description
P-ONP-K2-KDS-49	Directory Services Perpetual – Up to 49 Domains
P-ONP-K2-KDS-U	Directory Services Perpetual – Unlimited Domains
M-ONP-K2-KDS-49	Annual Maintenance Subscription for Directory Services Perpetual – Up to 49 Domains
M-ONP-K2-KDS-U	Annual Maintenance Subscription for Directory Services Perpetual – Unlimited Domains
S-ONP-K2-KDS-49	Directory Services Subscription – Up to 49 Domains
S-ONP-K2-KDS-U	Directory Services Subscription – Unlimited Domains

Kaseya Imaging & Deployment™

Imaging & Deployment enables capturing computer images to a local repository and subsequent deployment of those images to targeted machines. Imaging & Deployment has a system wide license fee to enable the module and then a separate per seat license fee to add the desired number of seats. Once deployed, a License seat may only be removed from an Authorized Machine after 30 days of inactivity at which point the seat is automatically put in the available license pool.

SKU	Description
P-ONP-K2-KID-CLN	Imaging & Deployment Perpetual – Seats
M-ONP-K2-KID-CLN	Annual Maintenance Subscriptions for Imaging & Deployment Perpetual - Seats
S-ONP-K2-KID-CLN	Imaging & Deployment Subscription – Seats

Kaseya Network Monitor™

Kaseya Network Monitor does not require a Core Bundle License so can be deployed in conjunction with the Kaseya Core Bundle or on a standalone basis. Accordingly, for Customers who don't otherwise have a Core Bundle, Maintenance may also be purchased on a standalone basis. Licensing tiers are based on and restrict the number of devices (IP Addresses) to monitor. Kaseya Network Monitor is available on a Perpetual or Subscription basis. There are two editions for use:

- Standard Edition is for individual networks sold by Device Tier
- Distributed Edition is for multiple networks or single networks that are larger than the capacity of a single Standard Edition and sold by Device Tier

The Kaseya Network Monitor SKU's are:

SKU	Description
P-ONP-K2-KNM-STD	Network Monitor Standard Server Perpetual
P-ONP-K2-KNM-DIST	Network Monitor Distributed Server Perpetual
M-ONP-K2-KNM-STD	Annual Maintenance Subscription for Network Monitor Standard Server Perpetual
M-ONP-K2-KNM-DIST	Annual Maintenance Subscription for Network Monitor Distributed Service Perpetual
S-ONP-K2-KNM-STD	Network Monitor Standard Server Subscription
S-ONP-K2-KNM-DIST	Network Monitor Distributed Server Subscription

Kaseya Modules Available Only On An Add-On Module Basis

Kaseya Antivirus™ (Powered by Kaspersky)

Antivirus is licensed on a per seat basis and may be added to any number of seats at Customer's discretion. Antivirus provides a Windows Workstation and Windows Server based virus blocking solution.

SKU	Description
S-ONP-K2-KAV-W	Antivirus with Annual Update Subscription – Workstations for Subscription Customers
S-ONP-K2-KAV-S	Antivirus with Annual Update Subscription– File Servers for Subscription Customers

Kaseya Antivirus is not a Maintenance Eligible Component.

Kaseya Endpoint Security™ (Powered by AVG®)

Endpoint Security is licensed on a per seat basis and may be added to any number of seats at Customer's discretion. Endpoint Security provides a Windows Workstation and Server virus blocking solution. The Kaseya Endpoint Security SKU's are:

SKU	Description
S-ONP-K2-KES-WS	Server or Workstation with Annual Update Subscription for Subscription Customers
S-ONP-K2-KES-EXCH	Exchange Mailbox with Annual Update Subscription for Subscription Customers

Kaseya Endpoint Security is not a Maintenance Eligible Component.

Kaseya Antimalware™ (Powered by Malwarebytes)

Antimalware is licensed on a per seat basis and may be added to any number of seats at Customer's discretion. Antimalware provides a malware blocking solution for Windows Workstations. The Antimalware SKU's are:

SKU	Description
S-ONP-K2-KAM	Antimalware with Annual Update Subscription for Subscription Customers

Kaseya Antimalware is not a Maintenance Eligible Component.

Kaseya Backup™

Kaseya Backup is added on a Perpetual or Subscription per server or per workstation basis to any number of servers or workstations at Customer's discretion. Backup provides full Windows Workstation and Server image backup, offsite replication and disaster recovery. Kaseya Backup Server Subscription for Perpetual and Kaseya Backup Workstation Subscription for Perpetual are not Maintenance Eligible Components. The Backup SKU's are:

SKU	Description
S-ONP-K2-BUDR-S	Backup Server Subscription
S-ONP-K2-BUDR-W	Backup Workstation Subscription
P-ONP-K2-BUDR-S	Backup Server Perpetual
P-ONP-K2-BUDR-W	Backup Workstation Perpetual
M-ONP-K2-BUDR-S	Annual Maintenance Subscription for Backup Server Perpetual
M-ONP-K2-BUDR-W	Annual Maintenance Subscription for Backup Workstation Perpetual

Kaseya BYOD

Kaseya BYOD products are available on a Subscription basis and are licensed per user. Each user configured on a BYOD gateway consumes one license. Each license may connect from multiple mobile devices. The total number of devices on a gateway must average out to 2 devices per user or less. Kaseya BYOD products are not Maintenance Eligible Components. The Kaseya BYOD SKU's are:

SKU	Description
S-ONP-K2-BYOD-S	BYOD Suite Subscription
S-ONP-K2-BYOD-SB	BYOD Secure Browser Subscription

Kaseya System Backup and Restore™ (Powered By StorageCraft®)

Kaseya System Backup and Restore provides centralized management of the StorageCraft ShadowProtect image based backup product. KSBR is added on a Subscription basis at Customer's discretion. KSBR has 3 components: (1) The KSBR Module, (2) KSBR Seats and (3) ImageManager components.

The KSBR Module is licensed based on the total number of seats it can manage. KSBR Seats are licensed by the type of operating system used: Server, SBS or Workstation. KSBR Seats cannot be exchanged or migrated from one operating system to another and require a valid KSBR Module license for all seats. Image Manager iFTP, Image Manager ShadowStream and Image Manager HeadStart Restore are licensed separately on a per job basis. An iFTP, ShadowStream or HeadStart Restore job cannot be exchanged or migrated from one type to another. All KSBR licenses are Subscription based and are not a Maintenance Eligible Component. The KSBR SKU's are:

SKU	Description
S-ONP-K2-KSBR	KSBR Module Subscription
S-ONP-K2-KSBR-S	KSBR Server Seat Subscription
S-ONP-K2-KSBR-SBS	KSBR SBS Seat Subscription
S-ONP-K2-KSBR-W	KSBR Workstation Seat Subscription
S-ONP-K2-KSBR-IFTP	ImageManager iFTP Job Subscription
S-ONP-K2-KSBR-SS	ImageManager ShadowStream Job Subscription
S-ONP-K2-KSBR-HR	ImageManager HeadStart Restore Job Subscription

Kaseya Data Backup™

Data Backup provides remote file and folder backup for Windows and Mac machines. Data Backup is licensed on a Subscription basis per Workstation and Server seat and may be added to any number of seats at Customer's discretion. There is an optional additional charge based on the storage space used by Customer if they choose to use the Kaseya Cloud (powered by Amazon). Kaseya Data Backup is not a Maintenance Eligible Component. The Data Backup SKU's are:

SKU	Description
S-ONP-K2-KDB-W	Data Backup Subscription On Premise - Workstation
S-ONP-K2-KDB-S	Data Backup Subscription On Premise - Server

Kaseya Software Deployment and Update™

Software Deployment and Update is licensed on a Subscription per seat basis and provides a profile based solution for automating the distribution and installation of software applications to remote workstations, laptops and servers. Once deployed, a License seat may only be removed from an Authorized Machine after 30 days of inactivity at which point the seat is automatically put in the available license pool. Kaseya Software Deployment and Update is not a Maintenance Eligible Component.

SKU	Description
S-ONP-K2-KSDU	Software Deployment and Update Subscription On Premise: All Catalogs and Custom Deployments - Seats
S-ONP-K2-KSDU-NIN	Software Deployment and Update Subscription On Premise: Ninite Catalog Only - Seats

Managed IT Service Edition ("MITSE") and Enterprise Edition ("EE") Customers

General

For MITSE and EE Customers who are current on Maintenance, the MITSE or EE license is the "Core Bundle" for such Customers and the Add-On modules above can be purchased with your existing seat licenses. The product and licensing options set forth in this catalog apply to all new purchases. No purchase of an additional Core Bundle is required to implement Add-On Module functionality with your previously licensed MITSE or EE seats current on Maintenance.

Additional MITSE and EE Add On Seats

MITSE and EE Add On Seats are available to Customers who have previously purchased MITSE and EE seats. The Seats purchased hereunder have no cancellation, conversion or opt out rights provided that as a condition of purchase of additional Seats under this Catalog, Customer agrees that if Customer opts out with respect to any MITSE and EE Seats purchased by Customer that do have opt out rights, the license for the Seats purchased under this Catalog will immediately terminate and the amounts paid for the Seats under this Catalog will be applied to the paid in amount used to determine the appropriate number of MITSE and EE Seats the Customer is entitled to under the opt out rules and pricing applicable to the purchase where opt out rights are available. MITSE and EE Add On Seats come bundled with the following Modules: System Manager, Endpoint Management, Live Connect, Remote Control, Info Center, Agent Procedures, System Configuration, Audit, Patch Management, Monitoring, Ticketing, Time Tracking, Network Discovery, Policy Management, and Mobile Device Management. The MITSE and EE Add On Seat SKU's are:

SKU	Description
EE-MITSE-SEAT-T1	Existing Customers with 101-249 Seats
EE-MITSE-SEAT-T2	Existing Customers with 250-499 Seats
EE-MITSE-SEAT-T3	Existing Customers with 500-999 Seats
EE-MITSE-SEAT-T4	Existing Customers with more than 1,000 Seats
M-EE-MITSE-SEAT-T1	Annual Maintenance Subscription for Existing Customers with 101-249 Seats
M-EE-MITSE-SEAT-T2	Annual Maintenance Subscription for Existing Customers with 250-499 Seats
M-EE-MITSE-SEAT-T3	Annual Maintenance Subscription for Existing Customers with 500-999 Seats
M-EE-MITSE-SEAT-T4	Annual Maintenance Subscription for Existing Customers with more than 1,000 Seats

Purchasing Details

Kaseya Perpetually and Subscription Licensed Software

Kaseya Perpetually and Subscription licensed Software is configured based on the functionality selected above. Based on the Customer's requirements, the Software is available with Upfront Pricing or with Installments under an Installment Schedule, subject to an additional Installment Fee and with no cancellation rights. There are no Opt Outs, Flexible Cancellation or Conversions allowed. All Perpetually Licensed Software purchases require the additional purchase of a one (1) year of Maintenance Subscription subject to the terms and conditions of Kaseya's Maintenance Policy. Such Maintenance Subscription may be renewed for successive annual terms in accordance with Kaseya's Maintenance Policy. Standard Maintenance and Support Services as described in Kaseya's Support Policy are included with all current paid Subscription Licensed Software.

General Terms and Conditions

- 1. Agreement.** The purchase and use of all Software and Services is subject to the Agreement as defined in Kaseya's "Click-Accept" EULA as updated from time to time by Kaseya at <http://www.kaseya.com/legal.aspx>. If Customer does not agree with the Agreement, please do not install, use or purchase any Software and Services from Kaseya. Continued use of the Software or Services indicates Customer's acceptance of the Agreement. Capitalized terms not otherwise defined herein shall have the meaning set forth in the Agreement.
- 2. Territory.** Customer must use and deploy the Software and Services only in the Territory corresponding to the price list under which Customer acquires the applicable SKU. Please contact your Kaseya sales representative for pricing details.
- 3. Support and Maintenance.** For details regarding Kaseya's Support or Maintenance, please see the Kaseya Support Policy or Maintenance Policy, as applicable.

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