KASEYA® Traverse Legacy On-Premise CATALOG 2014 Q1

UPDATED & EFFECTIVE AS OF: Feb 18, 2014

IMPORTANT: THIS KASEYA TRAVERSE ON-PREMISE (LEGACY) SOFTWARE CATALOG, Q1 2014, IS FOR THE USE OF KASEYA'S CUSTOMERS WHO HAVE PURCHASED LICENSES TO KASEYA'S OFFERINGS PRIOR TO DECEMBER 31, 2013, AND WHO WISH TO EITHER RENEW SUCH LICENSES OR PURCHASE ADDITIONAL LICENSES FOR SUCH OFFERINGS. PURCHASES OF LICENSES TO NEW OFFERINGS OR ANY PURCHASES BY NEW KASEYA CUSTOMERS (E.G., CUSTOMERS MAKING THEIR FIRST LICENSE PURCHASES FROM KASEYA AFTER DECEMBER 31, 2013) SHOULD REFER TO THE KASEYA ON-PREMISE SOFTWARE CATALOG, Q1 2014.

Overview of the Kaseya Traverse Legacy On-Premise Solutions

The Kaseya solution is designed for ultimate Customer flexibility with unique Perpetual and Subscription licensed bundle offerings for on-premise delivery tailored both for specific industries and for the needs of IT professionals.

1. Kaseya Traverse^{TM}

Kaseya Traverse Legacy On-Premise solutions are offered as Perpetual or Subscription licenses deployed On-Premise and come bundled with the features and/or modules set forth in the master chart below. The Kaseya Traverse Legacy On-Premise solutions are available with Upfront Pricing or with Installment Pricing under an Installment Schedule, subject to an additional Installment Fee and with no cancellation, conversion or opt out rights. The device types are described below with their associated metrics and functionality.

Options and SKU's:

Kaseya Traverse™

Kaseya Traverse Legacy products can be purchased by existing Traverse customers. Kaseya Traverse Legacy is available to existing customers on a Perpetual or Subscription basis. Kaseya Traverse Legacy products for MSPs are available as subscription only.

Purchases of Traverse Legacy products include the Traverse core product, a number of Traverse managed devices, and optional devices for network configuration management, hypervisor monitoring, or advanced server monitoring.

There are four editions for use:
1. The Enterprise Edition provides a la carte availability of all options and types of monitoring and designed for large, distributed IT, and MSP environments. It is available with or without 100 devices.
2. The Data Center Edition also provides a la carte availability, and it includes an HA Warm Standby license.
3. The SME Edition has a maximum of five dashboards, and includes the Panorama Topology Discovery and Mapping Module. Multiple Data Gathering Engines and HA Warm Standby are not available with the SME Edition.
4. The MSP Edition simplifies the available options of Traverse to some core options, designed for managed service provider environments. DGE Extensions is included in the MSP Edition. The MSP Edition is sold as Subscription only. See the MSP-only SKUs in the MSP table.

All four of the Kaseya Traverse Legacy Product Bundles includes:
- Traverse BVE Administration and Visualization Engine
- One Data Gathering Engine (DGE)

Capabilities and options are described in the available SKUs listed below.

The table below provides a summary of the four Editions:

Feature/ Module	Enterprise Edition *	Data Center Edition	SME Edition	MSP Edition
Full Monitoring using Business Service Containers, Virtualization, Cloud and Hybrid Cloud Support, Application Monitoring, Network Performance, and Server Monitoring.	☑	☑	☑ Maximum of 5 dashboards	☑
One Data Gathering Engine (DGE)	☑	☑	☑	☑
Panorama Topology Discovery and Mapping Module	☊	☊	Included	☊
DGE Extensions	☊	☊	☊	Included
NetFlow	☊	☊	☊	☊
Network Configuration Management (NCM)	☊	☊	☊	☊
Multiple Data Gathering Engines	☊	☊	N/A	☊
SLA Module	☊	☊	☊	☊
Storage Module for NAS/SAN	☊	☊	☊	☊
VoIP Module (CMR analysis)	☊	☊	☊	☊
Integration with CRM or Ticketing module	☊	☊	☊	☊
HA Warm Standby license	☊	included	N/A	☊

- The Enterprise Edition is available with or without 100 devices.

The Kaseya Legacy Traverse Product Bundle SKU's provide the core management capabilities to manage devices licensed under the Traverse Managed Devices SKUs:

SKU	Description
P-ONP-TV-ENT	Traverse Enterprise Edition Perpetual License with 1 DGE, no devices included
P-ONP-TV-ENTP	Traverse Enterprise Edition Perpetual License with 1 DGE, 100 devices included
P-ONP-TV-SME	Traverse SME Edition Perpetual License with 1 DGE, 5,000 tests max
P-ONP-TV-DC	Traverse Data Center Edition Perpetual License
S-ONP-TV-ENT	Traverse Enterprise Edition Annual Subscription with 1 DGE, no devices included
S-ONP-TV-ENTP	Traverse Enterprise Edition Annual Subscription with 1 DGE, 100 devices included
S-ONP-TV-SME	Traverse SME Edition Annual Subscription with 1 DGE, 5,000 tests max
S-ONP-TV-DC	Traverse Data Center Edition Annual Subscription
M-ONP-TV-ENT	Traverse Enterprise Edition Annual Maintenance Subscription with 1 DGE, no devices included
M-ONP-TV-ENTP	Traverse Enterprise Edition Annual Maintenance Subscription with 1 DGE, 100 devices included
M-ONP-TV-SME	Traverse SME Edition Annual Maintenance Subscription with 1 DGE, 5,000 tests max
M-ONP-TV-DC	Traverse Data Center Edition Annual Maintenance Subscription

The Kaseya Legacy Traverse device SKU's provide additional monitoring capabilities for devices licensed under the Traverse Managed Devices SKUs:

SKU	Description
P-ONP-TV-DP-100PT	100 Ping Device Pack Perpetual License
P-ONP-TV-DP-50SI	50 Simple Device Pack (500 tests) Perpetual License
P-ONP-TV-DP-100SI	100 Simple Device Pack (1,000 tests) Perpetual License
P-ONP-TV-DP-1000SI	1000 Simple Device Pack (10,000 tests) Perpetual License
P-ONP-TV-DP-100EN	100 Enterprise (Standard) Device Pack Perpetual License
P-ONP-TV-DP-500EN	500 Enterprise (Standard) Device Pack Perpetual License
P-ONP-TV-DP-50NC	50 Network Configuration Management Device Pack Perpetual License
P-ONP-TV-DP-100NC	100 Network Configuration Management Device Pack Perpetual License
S-ONP-TV-DP-100PT	100 Ping Device Pack Annual Subscription
S-ONP-TV-DP-50SI	50 Simple Device Pack (500 tests) Annual Subscription
S-ONP-TV-DP-100SI	100 Simple Device Pack (1,000 tests) Annual Subscription
S-ONP-TV-DP-1000SI	1000 Simple Device Pack (10,000 tests) Annual Subscription
S-ONP-TV-DP-100EN	100 Enterprise (Standard) Device Pack Annual Subscription
S-ONP-TV-DP-500EN	500 Enterprise (Standard) Device Pack Annual Subscription
S-ONP-TV-DP-50NC	50 Network Configuration Management Device Pack Annual Subscription
S-ONP-TV-DP-100NC	100 Network Configuration Management Device Pack Annual Subscription
M-ONP-TV-DP-100PT	100 Ping Device Pack Annual Maintenance Subscription
M-ONP-TV-DP-50SI	50 Simple Device Pack (500 tests) Annual Maintenance Subscription
M-ONP-TV-DP-100SI	100 Simple Device Pack (1,000 tests) Annual Maintenance Subscription
M-ONP-TV-DP-1000SI	1000 Simple Device Pack (10,000 tests) Annual Maintenance Subscription
M-ONP-TV-DP-100EN	100 Enterprise (Standard) Device Pack Annual Maintenance Subscription
M-ONP-TV-DP-500EN	500 Enterprise (Standard) Device Pack Annual Maintenance Subscription
M-ONP-TV-DP-50NC	50 Network Configuration Management Device Pack Annual Maintenance Subscription
M-ONP-TV-DP-100NC	100 Network Configuration Management Device Pack Annual Maintenance Subscription

The Kaseya Legacy Traverse Hypervisor SKU's provide additional monitoring capabilities for virtual machines licensed under the Traverse Managed Devices SKUs:

SKU	Description
P-ONP-TV-SHY	Small Hypervisor (up to 10 VMs) Perpetual License
P-ONP-TV-MHY	Medium Hypervisor (up to 25 VMs) Perpetual License
P-ONP-TV-LHY	Large Hypervisor (up to 50 VMs) Perpetual License
P-ONP-TV-XHY	X-Large Hypervisor (unlimited VMs) Perpetual License
S-ONP-TV-SHY	Small Hypervisor (up to 10 VMs) Annual Subscription
S-ONP-TV-MHY	Medium Hypervisor (up to 25 VMs) Annual Subscription
S-ONP-TV-LHY	Large Hypervisor (up to 50 VMs) Annual Subscription
S-ONP-TV-XHY	X-Large Hypervisor (unlimited VMs) Annual Subscription
M-ONP-TV-SHY	Small Hypervisor (up to 10 VMs) Annual Maintenance Subscription
M-ONP-TV-MHY	Medium Hypervisor (up to 25 VMs) Annual Maintenance Subscription
M-ONP-TV-LHY	Large Hypervisor (up to 50 VMs) Annual Maintenance Subscription
M-ONP-TV-XHY	X-Large Hypervisor (unlimited VMs) Annual Maintenance Subscription

The Kaseya Legacy Traverse optional device SKU's provide additional monitoring capabilities for devices licensed under the Traverse Managed Devices SKUs:

SKU	Description
P-ONP-TV-DGEB	Data Gathering Engine (DGE) Perpetual License
P-ONP-TV-DGEX	Data Gathering Engine Extension (50 Devices, 1500 tests) Perpetual License
P-ONP-TV-TDMB	Panorama Topology discovery & mapping Perpetual License
P-ONP-TV-SLAM	SLA Module (per 1000 devices) Perpetual License
P-ONP-TV-PKTB	Netflow reporting & integration module (per 1000 interfaces) Perpetual License
P-ONP-TV-CRMB	Trouble Ticket (CRM) Action Plugin Perpetual License
P-ONP-TV-REPB	Additional Reporting UI server Perpetual License
S-ONP-TV-DGEB	Data Gathering Engine (DGE) Annual Subscription
S-ONP-TV-DGEX	Data Gathering Engine Extension (50 Devices, 1500 tests) Annual Subscription
S-ONP-TV-TDMB	Panorama Topology discovery & mapping Annual Subscription
S-ONP-TV-SLAM	SLA Module (per 1000 devices) Annual Subscription
S-ONP-TV-SANB	Storage Monitor module (per 100 TB) Annual Subscription
S-ONP-TV-PKTB	Netflow reporting & integration module (per 1000 interfaces) Annual Subscription
S-ONP-TV-CRMB	Trouble Ticket (CRM) Action Plugin Annual Subscription
M-ONP-TV-DGEB	Data Gathering Engine (DGE) Annual Maintenance Subscription
M-ONP-TV-DGEX	Data Gathering Engine Extension (50 Devices, 1500 tests) Annual Maintenance Subscription
M-ONP-TV-TDMB	Panorama Topology discovery & mapping Annual Maintenance Subscription
M-ONP-TV-SLAM	SLA Module (per 1000 devices) Annual Maintenance Subscription
M-ONP-TV-PKTB	Netflow reporting & integration module (per 1000 interfaces) Annual Maintenance Subscription
M-ONP-TV-CRMB	Trouble Ticket (CRM) Action Plugin Annual Maintenance Subscription
M-ONP-TV-REPB	Additional Reporting UI server Annual Maintenance Subscription

The Kaseya Legacy Traverse optional Lab and Standby SKU's provide additional lab and warm standby capabilities for devices licensed under the Traverse Managed Devices SKUs:

SKU	Description
P-ONP-TV-WSBY-ENT	Traverse Enterprise Edition Warm Standby Perpetual License
P-ONP-TV-WSBY-DC	Traverse Datacenter Edition Warm Standby Perpetual License
M-ONP-TV-WSBY-ENT	Traverse Enterprise Edition Warm Standby Annual Maintenance Subscription
M-ONP-TV-WSBY-DC	Traverse Datacenter Edition Warm Standby Annual Maintenance Subscription

The Kaseya Legacy Traverse SKU's provide bundle, device, and optional monitoring capabilities for MSPs:

SKU	Description
S-ONP-TV-MSP-M	Traverse MSP Edition Monthly Subscription for MSPs
S-ONP-TV-DGEB-M	Data Gathering Engine Monthly Subscription for MSPs
S-ONP-TV-DGEX-M	Data Gathering Engine Extensions (5 pack) Monthly Subscription for MSPs
S-ONP-TV-PKTB-M	Netflow integration module Monthly Subscription for MSPs
S-ONP-TV-TDMB-M	Panorama Topology Discovery & Mapping module Monthly Subscription for MSPs
S-ONP-TV-SLAM-M	SLA Module Monthly Subscription for MSPs
S-ONP-TV-SANB-M	Storage Module for NAS/SAN (per 100TB) Monthly Subscription for MSPs
S-ONP-TV-VOIP-M	VoIP Module (CMR analysis) Monthly Subscription for MSPs
S-ONP-TV-CRMB-M	Integration with CRM or Ticketing module Monthly Subscription for MSPs
S-ONP-TV-WSBY-M	HA Warm Standby license Monthly Subscription for MSPs
S-ONP-TV-DP-10SI-M	10 Simple device pack Monthly Subscription for MSPs
S-ONP-TV-DP-10EN-M	10 Network device pack Monthly Subscription for MSPs
S-ONP-TV-DP-10AB-M	10 Basic Server device pack Monthly Subscription for MSPs
S-ONP-TV-DP-10AS-M	10 Application Server pack Monthly Subscription for MSPs
S-ONP-TV-DP-10AP-M	10 Application Process monitoring pack Monthly Subscription for MSPs
S-ONP-TV-DP-10NC-M	10 Network Config Management (NCM) pack Monthly Subscription for MSPs
S-ONP-TV-DP-10PT-M	10 Ping device pack Monthly Subscription for MSPs
S-ONP-TV-SHY-M	1 Small Hypervisor with up to 10 VMs Monthly Subscription for MSPs
S-ONP-TV-MHY-M	1 Medium Hypervisor with up to 25 VMs Monthly Subscription for MSPs
S-ONP-TV-LHY-M	1 Large Hypervisor with up to 50 VMs Monthly Subscription for MSPs
S-ONP-TV-XHY-M	1 Extra Large Hypervisor with more than 50 VMs Monthly Subscription for MSPs

Purchasing Details

Kaseya Perpetually and Subscription Licensed Software

Kaseya Perpetually and Subscription licensed Software is configured based on the functionality selected above. Based on the Customer's requirements, the Software is available with Upfront Pricing or with Installments under an Installment Schedule, subject to an additional Installment Fee and with no cancellation rights. There are no Opt Outs, Flexible Cancellation or Conversions allowed. All Perpetually Licensed Software purchases require the additional purchase of a one (1) year of Maintenance Subscription subject to the terms and conditions of Kaseya's Maintenance Policy. Such Maintenance Subscription may be renewed for successive annual terms in accordance with Kaseya's Maintenance Policy. Standard Maintenance and Support Services as described in Kaseya's Support Policy are included with all current paid Subscription Licensed Software.

General Terms and Conditions

1. **Agreement.** The purchase and use of all Software and Services is subject to the Agreement as defined in Kaseya's "Click-Accept" EULA as updated from time to time by Kaseya at http://www.kaseya.com/legal.aspx. If Customer does not agree with the Agreement, please do not install, use or purchase any Software and Services from Kaseya. Continued use of the Software or Services indicates Customer's acceptance of the Agreement. Capitalized terms not otherwise defined herein shall have the meaning set forth in the Agreement.

    Territory. Customer must use and deploy the Software and Services only in the Territory corresponding to the price list under which Customer acquires the applicable SKU. Please contact your Kaseya sales representative for pricing details.

2. **Support and Maintenance.** For details regarding Kaseya's Support or Maintenance, please see the Kaseya Support Policy or Maintenance Policy, as applicable.