

USE THIS CHECKLIST TO ASSESS YOUR CURRENT SOLUTION

In today's highly distributed IT environments, organizations are no longer constrained by a brick and mortar office or tethered to an Ethernet cable and have embraced remote work. Today's workers are rarely disconnected, and neither are the devices they use.

Continuous monitoring and management of devices on or off the corporate network is required to maintain uptime. With a unified remote monitoring and management (uRMM) solution, you can efficiently monitor and manage your entire IT infrastructure, allowing you to keep the environment highly available and secure.

Does your current RMM tool empower you to better manage ALL of your devices? If not, its time to look for a better solution.

Listed below are a few guidelines to help you to evaluate your current RMM and endpoint management tool.

See where your tool stands in each of the categories.

DOES YOUR RMM DISCOVER, MONITOR AND MANAGE...	GUIDELINES	YES	NO	UNSURE
Traditional Endpoints and Network Devices	Your RMM should allow you to easily discover, monitor and manage servers, desktops and laptops. Also, monitor network SNMP devices and printers with "zero configuration" required.			
New Devices Joining Network	Have visibility of all endpoints and network devices on a Network Topology Map. See device connections and hierarchy.			
Virtualization	Discovery and visualization (topology map) of VMware and Microsoft Hyper-V hosts and virtual machines.			
Azure Cloud	Discover and visualize (topology map) Azure cloud assets			
Online/Offline (Up/down) & Alarms	Easily see the up/down status and active alarms for each endpoint, VM and network device on the topology map.			
Performance Metrics (CPU, Memory, Disk Space, Uptime)	Establish a performance baseline.			
Services/Processes	Ensure services and processes are running and remain available.			
Event Logs/Other Logging Facilities	Identify only what is critical for you to act on important events.			
Websites	Monitor website availability (up/down status) to ensure prospects and customers have access when needed.			
Application/Hardware Changes	Understand and have visibility into unauthorized changes to prevent outages.			
Custom Monitoring	Leverage agent procedures (scripts) and custom monitor sets to monitor scenarios unique to your environment.			

If you answered "No" or "Unsure" to 3 or more items, it's time to bring in the experts. Kaseya can assist you with a unified remote monitoring and management solution that meets all of the above objectives. And that's just the beginning.

Contact Kaseya to discover how you can monitor better with Kaseya VSA.