

10 KEY CAPABILITIES FOR EFFECTIVE MOBILE DEVICE MANAGEMENT

As many organizations begin to reopen and settle into the “new normal” by adopting hybrid work models, employees and IT technicians are now on the move.

With more employees performing daily tasks on the go using their mobile devices, centralized mobile device management (MDM) is more critical than ever for organizations of all sizes.

To help you select the best MDM solution to meet your business needs, we've come up with a checklist of 10 key capabilities.

THE BASICS

Some of the fundamental features to look for in an effective MDM solution include:

01

Easy Enrollment

Quick and easy enrollment of mobile devices in your MDM solution. For example, with the help of QR codes.

02

Setting Up Profiles

Fuss-free setup of MDM profiles and assignment of policies, apps and certificates over-the-air to the devices.

03

Setting Up Email, Wi-Fi and VPN Access.

Make it easy to define settings for corporate email, Wi-Fi and VPN access, for your employees working on the go.

SECURITY AND COMPLIANCE

Key security and compliance features to look for in an MDM solution include:

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Locate, Lock and Wipe Lost Devices

Ability to remotely locate lost devices, lock their screens and wipe corporate data to prevent unauthorized access.

05

Set Up Device Restrictions

Define restrictions on the use of device features such as Wi-Fi, Bluetooth or the camera by using policies.

06

Data Privacy and Compliance

Ensure data protection and provide tools to operate smartphones and tablets in compliance with various industry regulations such as GDPR, CCPA, HIPPA and SCC.

CORPORATE OWNED VS. PERSONAL DEVICES

The MDM solution should offer features that support both corporate-owned and personal devices that are used for business (BYOD).

07

Personal Devices

Ability to segregate corporate and personal data. Keep personal data private. Be able to manage corporate data on personal devices.

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Corporate Owned Devices

For corporate devices, there are additional capabilities you may need for security, such as identity management and the ability to restrict app installations.

MOBILE APP MANAGEMENT

Look for an MDM solution that offers the following mobile app management features:

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Ease of Provisioning/Deploying Apps

Ability to manage app configurations and permissions centrally. Automatic deployment and installation of mandatory apps on assigned devices.

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Setting Up an Enterprise App Store

Enable users to install trusted apps themselves via a self-service portal.

Learn more about the integrated MDM solution in Kaseya VSA by viewing our on-demand webinar