

IT GLUE REVIEW360

DOCUMENTATION HEALTH CHECK WITH YOUR IT GLUE EXPERTS

WHY REVIEW360?

A great documentation platform provides efficiency, accuracy, standardization, and ultimately a great customer experience. It takes the right tool, and the right habits to build an excellent solution. A review with our experts will help you get even more out of your documentation solution.

- Align the solution with your team's workflow
- Maximize integration with all your software
- Customize to increase success
- Ensure all elements of the platform work together



**Invest in your team
Build a culture of documentation**

GET THE MOST FROM IT GLUE

Our consultative approach helps you understand your current Documentation Maturity Level, and gives practical advice on levelling up.

Take advantage of our experience working with thousands of customers to achieve tangible improvements.

3 STEPS TO SUCCESS

1

DISCOVERY

Establish your goals, current challenges and business workflows.

2

ANALYSIS

Receive comprehensive feedback from the contents of your IT Glue account

3

REPORTING

Review recommendations with our in-app reports and IT Glue Action Checklist.

BENEFITS

- A third party review based on our experience of working with thousands of customers
- An IT Glue Action Checklist which will lead to tangible improvements in your documentation maturity
- Integrations review for maximum automation that works in the real world
- Suggestions on the best features for you to engage with next

AREAS OF ANALYSIS

- User Roles and groups
- Organization and standardization
- Core Asset review
- Integration
- Activity, Engagement, reporting
- Flexible Asset customization
- Document Structure
- Naming Conventions
- Checklists
- Workflows
- Flags
- Search Tips

