

# Keys to selecting a Managed SOC



Threat actors continue to innovate and improve on their tactics, techniques and procedures, bypassing traditional security tools almost at will. This leaves many small to midsize enterprises vulnerable to advanced attacks like ransomware, credential harvesting, account takeover and more. To combat this, MSPs must add managed SOC services to their security stack in order to catch cyberthreats that other security tools will miss.

However, building a SOC is fraught with challenges for an MSP. Hiring, training and retaining cybersecurity professionals is costly and time consuming. Additionally, having all the necessary tools adds greater expense and complexity. Because of this, many MSPs turn to a managed SOC service provider to solve this problem efficiently and effectively.

**But what should an MSP look for when choosing a managed SOC?  
This checklist will guide you through the key components of selecting  
a world-class managed SOC solution.**

# What every MSP should confirm before choosing a SOC provider

## 1 Complete threat vector visibility

Advanced attacks generally leverage multiple threat vectors to avoid detection. Because of this, a solid managed SOC service will ingest feeds from multiple vectors to provide complete and comprehensive security. RocketCyber Managed SOC gives you visibility across endpoint, network and cloud threat vectors, enabling our SOC analyst to correlate, detect and respond to multivector attacks.

## 2 24/7 real-time monitoring

Threat actors often stage their attacks on long weekends, holidays or major events to avoid detection. Reducing an attacker's dwell time is crucial, so having a SOC that operates 24/7 is a must.

## 3 Simplified alerts

Not only do you want your managed SOC service to provide you with the alerts that matter, but you want them in a way that is actionable and understandable. RocketCyber Managed SOC maps its alerts to the MITRE ATT&CK framework, making alerts clear and concise. This efficiency saves you time, while increasing your security posture.

## 4 Integration with existing tools

To improve efficiencies and reduce costs, your managed SOC should also work with your existing IT and security stack as well as core MSP tools, such as PSA ticketing systems. RocketCyber Managed SOC integrates with a myriad of security tools, such as Graphus for email security, Datto EDR for endpoint protection and many other third-party solutions. It's also a core part of the Kaseya 365 Endpoint platform, which combines AV, EDR, backup and endpoint management to deliver complete IT management and security in one integrated solution.

## 5 Proactive threat hunting

A key service provided by a managed SOC is the ability to proactively hunt for threats lurking in your customers' networks or hiding on multiple endpoints. Often, cybercriminals move silently through a network, buying time to capture credentials, establish footholds and disable other security services, such as AV. You want a SOC service that proactively hunts for these types of threats before they wreak havoc.

## 6 Actionable threat intelligence

Having real-time threat intelligence means SOC analysts are informed of the latest threats as well as the latest cybercriminal tactics, techniques and procedures. Your managed SOC should utilize various threat intelligence feeds and have analysts who can interpret and respond accordingly.

## 7 Efficient and economical

Lastly, when choosing a managed SOC service, you must consider costs and conveniences. Not only should a managed SOC service reduce the need to hire and retain security professionals, it should complement an MSP business model. RocketCyber Managed SOC is built for MSPs looking to add world-class managed SOC services to their portfolio and still make money.

## Get Pro-Level Security with Kaseya 365 Endpoint

The Pro version of Kaseya 365 Endpoint includes RocketCyber Managed SOC as part of the package. Kaseya 365 Endpoint is an all-in-one platform that combines endpoint management, backup, security and cutting-edge automation, giving your team everything they need to stay secure and efficient in one place.

[Learn more about Kaseya 365 Endpoint](#)

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