Kaseya Product Brief

Kaseya Backup and Disaster Recovery - BUDR

Ensure business continuity through reliable, automatic data protection and disaster recovery.

Kaseya Backup and Disaster Recovery (BUDR) provides real-time automated disk backup, disk imaging, file level backup and bare metal restore for Windows servers and workstations. Unlike conventional file-based only products, Kaseya BUDR creates an image of the entire system state – including operating system, business applications, user settings, drivers and data – giving administrators the framework to completely rebuild a downed system in less than an hour.

The solution is part of Kaseya's IT Automation Framework, giving IT Professionals the ability to deploy, configure, manage, monitor, secure, back up and restore distributed systems from a single management console.

Kaseya BUDR provides:

- Fully-automated real-time backup
- Fully-automated off-site replication
- Fast and easy recoveries

Efficient backup cycles

- Full or incremental backups can be scheduled regularly or on demand through an intuitive management console. Central management allows administrators to monitor the entire backup process from a single Web-based interface console regardless of the physical location of each system enabling administra tors to log into the solution from anywhere with an Internet connection, including from home overnight or during the weekend.
- Incremental backups are conducted efficiently on reliable disk media, shortening the backup cycle dramatically. The efficient process has a low footprint, reducing the impact it has on systems performance.
- Automatic discovery technology ensures that all systems on the network are reliably backed up, leaving no systems and no data unprotected.
- BUDR works in the background without requiring a system shutdown or interruption to end users, making sure that all servers and workstations are always available.

Complete restores in under one hour

- Whether you need to recover a single file, restore a crashed workstation or completely restore a system from bare metal in the event of a disaster, Kaseya BUDR provides administrators with the most comprehensive, reliable and cost-effective server and workstation protection.
- Through point-in-time imaging, BUDR can restore any system to its latest state, including operating system, business applications, data and user settings.
- Systems can be completely restored in less than one hour, dramatically minimizing downtime and helping to get employees back up and running quickly.

Fully Automated Real-Time Backup

Kaseya BUDR takes the backup responsibility out of the hands of the end user and into the hands of a trained IT professional, making sure that backups are done regularly and reliably. The administrator can manage the entire process from a central location, eliminating the need to physically visit each backed up system. He can schedule full and incremental backups or conduct them on demand through the intuitive interface. All processes are automated and occur when scheduled.

Complete Disk Imaging

Kaseya BUDR can conduct volume-level, folder-level or file-level backups with multiple partitions in place for easy organization and robust security. Full and incremental images provide granular restoration



Kaseya BUDR Key Benefits

- Complete integrated solution that protects all Windows servers and workstations in a distributed IT environment
- Intuitive management reduces administrator workload and backup costs
- Central Web-based administration of all features, including event scheduling, backup status and reporting
- Remote administration and automation eliminates on-site visits
- Efficient backup technology ensures that all backups will be completed in the backup window
- Consolidated and easy-to-read alerts for failed cycles
- Universal restore for recoveries to dissimilar hardware or virtual machines



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points for point-in-time recoveries and reduced file-size transfer for quicker and more efficient off-site replication. The solution ensures complete data protection for all programs, settings, configuration, system and user data.

Fully Automated Off-Site Replication

Once a backup is created, replication technology ensures that the images are automatically migrated to a safe and secure off-site facility, separated geographically from the main data center. In case of a major data center loss – such as a flood, fire or natural disaster – the backup images can be replicated to replacement equipment quickly to ensure that the business can get back up and running as fast as possible.

The process is completely automated, eliminating the need for an administrator or member of the business staff to remember to take media home or drop them off at a storage facility.

Fast and Easy Recovery

Kaseya BUDR allows for fast, efficient recoveries, giving companies the ability to bounce back more quickly following a major event resulting in data loss. The solution enables point-in-time recoveries to the last backup, making sure systems are up to date with the latest settings and data set. Administrators can completely restore a system from the ground up in less than an hour through an intuitive bare metal restore process. For more granular recoveries, administrators can simply drag and drop selected files and folders or remotely mount drive volumes.

Universal Restores

In a pinch, companies are not always able to find similar replacement equipment. Kaseya BUDR allows systems to be restored to dissimilar hardware or even virtual machines, eliminating the procurement and interoperability factors when trying to get the business back up and running quickly.

Flexible Configuration and Control

Kaseya BUDR integrates seamlessly with the Kaseya systems management framework, allowing IT administrators to completely manage, monitor, secure and protect systems from a single Web-based management console. Systems can be configured globally by group (policies can be customized to include location, business unit, OS type, brand, etc.) or locally by individual servers or workstations. Backups can be completely automated and left unattended to recover lost files within minutes.

The Kaseya client is deployed and updated automatically and remotely, eliminating the need to travel to branch offices or across a campus environment. Unlike other data protection solutions, no additional hardware or software is required.

Kaseya BUDR completely automates the backup process, allowing administrators to schedule full and incremental backups of selected volumes, folders or files.

About Kaseya

Kaseya is the leading global provider of IT automation software for IT Solution Providers and Public and Private Sector IT organizations. Kaseya's IT Automation Framework™ allows IT Professionals to proactively monitor, manage and maintain distributed IT infrastructure remotely, easily and efficiently with one integrated Web based platform. Kaseya's technology is licensed on over three million machines worldwide.

For a free 30 day trial visit www.kaseya.com/download Contact Kaseya: www.kaseya.com | sales@kaseya.com

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"The [Kaseya] backups absolutely saved the day. It doesn't matter if we lose a server to a flood or if someone spills a cup of coffee on their laptop. We are protected."

Fred Hernandez, president, Access Marketing

Agent Requirements

- 333 MHz Pentium-class CPU or greater
- 128 MB of RAM
- 30 MB of free disk space
- Network Interface Card (NIC) or modem
- Microsoft Windows 98, Me, NT 4.0, 2000, XP, Vista, Server 2003
- Macintosh OSX v10.3.9 and above,
 Intel and PowerPC editions
- TCP/IP Outbound Port 5721
- No Inbound Ports

Minimum Kaseya Server Requirements

- Single processor (1.0 Ghz, 160 Mhz front side bus, 1 MB cache)
- 1 GB RAM
- 40 GB hard drive
- Microsoft Windows Server 2003
- Microsoft Internet Information Server (IIS) version 5 and up
- Microsoft SQL Server 2005 (or 2000) or SQL 2005 Express Edition (included in standard download)
- Cannot be installed on a server running Microsoft Exchange
- 100 Mbps Network Interface Card (NIC)
- DSL or Cable modem internet connection
- TCP/IP open ports: 80 inbound and outbound, 5721 inbound

