

VSA MEETS THE NEEDS OF TOMORROW, TODAY

SUPERCHARGE YOUR IT OPERATIONS

IT professionals at schools, colleges and universities today are faced with unprecedented challenges. Increasing cyberthreats, ever-increasing portfolios of endpoints, aging infrastructure, digital transformation initiatives and the need to support remote learning demand increased investment. Budgets and resources, however, are more limited than ever. To thrive, IT professionals must strike the right balance between cost-effectively managing current operations while making strategic investments to meet future demands. These decisions are complex, requiring one to balance disparate factors such as cost, performance and scalability. How can you ensure that your institution is well-equipped to face whatever challenges the future may hold?

PROTECT YOUR USERS, DATA AND NETWORK WITH KASEYA VSA



- ✓ VSA empowers overloaded IT administrators at educational institutes to increase efficiency by up to 50%, keep every endpoint secure and ensure comprehensive protection for the complete environment by consolidating IT management into a single, user-friendly platform.
- ✓ VSA helps educational institutions scale their operations and protect their end users through best-in-class remote monitoring and management.
- ✓ VSA saves on software costs by providing a 5-in-1 solution that combines powerful remote control, software/patch management, executive reporting, asset management and a sophisticated automation engine in a single, easy-to-use solution.
- ✓ VSA automates routine IT tasks, tickets, user onboarding and maintenance work, transforming IT response overload into fully streamlined and efficient automated workflows.



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“VSA allowed us to scale our service level to that of a 10-12 person IT department with just the two of us.”

John Tkalcich

Technology Director at Staples-Motley School District

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AUTOMATE YOUR EVERYDAY



For K-12 schools and colleges, VSA offers the most powerful and easy-to-use RMM automation on the market today. VSA empowers you to auto-remediate common IT tickets, such as rebooting print spoolers or killing thirsty background processes, for faster ticket resolution and happier IT technicians. By leveraging VSA's easy-to-use agent procedure editor you can run scripts from anywhere, anytime, and automate almost any task – from patching and routine server maintenance to ransomware detection and quarantine of infected devices. VSA makes it easy to get started with automation with extensive out-of-the-box automation content packs. Get back to working on the parts of your job you enjoy by automating the everyday.

MANAGE ANY DEVICE, ANYTIME, ANYWHERE



VSA enables you to manage, control and troubleshoot your endpoints from anywhere, at any time, without disturbing the user. Monitor and manage any device including PC, Mac, Linux, iPhones, iPads, switches, routers, firewalls, printers, virtual machines and more. VSA also enables execution of automated workflows directly via remote control. VSA also allows full multitenancy support for on-prem, private as well public cloud. Manage any endpoint from the beach or the boardroom using the innovative Kaseya mobile app.



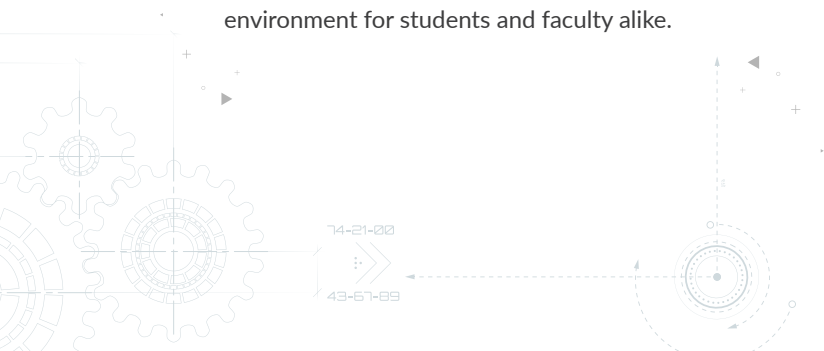
PATCH EVERY ENDPOINT, EVERYTIME



Effective and timely patch management is your best defense against ransomware or other cyberattacks. You can remediate software vulnerabilities with fully automated, sleep-proof patch management. With 280+ third-party titles within VSA, you can patch all on- and off-network devices, including Windows, Mac and Linux. With VSA, you can wake up your Windows machines in the middle of the night, install patches and turn it off again; empowering you to achieve near perfect patch compliance.

VSA's robust patch vetting process limits zero-day disruptions and offers easy governance via policy, profiles and organizations. VSA is optimized for rapid deployment of patches even in low bandwidth networks. View patch history, override or even roll back patches to limit end-user disruption. Make the shift from patch misery to patch mastery with VSA.

Empower your educational IT team to ensure the security and stability of your systems and allow you to focus on providing a safe and effective digital learning environment for students and faculty alike.





FULL VISIBILITY AND REPORTING ON ANY ASSET



IT professionals cannot manage what they cannot see. VSA offers comprehensive visibility into your IT environment for more efficient remote monitoring and management of your systems and networks.

The easy-to-understand network topology map provides direct visibility, including a detailed breakdown on asset information, for all endpoints (agent and SNMP) on any network. VSA's enterprise-grade, out-of-the-box reports are designed to help you showcase the true value of your work to both non-technical stakeholders and executives within your educational institution. VSA facilitates automated report preparation, approval and delivery, freeing up your time for higher-value work. Finally, VSA is designed for the bidirectional flow of data from industry standard business intelligence solutions, such as Tableau and PowerBI, to easily report on a full picture of the health of your IT ecosystem.

SECURE, BACKUP AND RECOVER



Today's cybersecurity threats, such as ransomware, require a multifaceted approach to IT security. About 57% of ransomware attacks are the result of unpatched software. VSA's robust patch management functionality helps prevent most of these ransomware attacks, keeping your systems and networks secure against modern cyberthreats. Policy-driven onboarding standardizes security best practices and limits day one security concerns for new machines.

VSA offers monitoring/alert-driven ticket creation, email notification and auto-remediation of vulnerabilities through agent procedures. A fully hardened agent architecture and secure communication further fool-proofs VSA as a robust first line of defense against potential threats. Layer in robust endpoint protection with fully integrated antivirus/antimalware tools from leading vendors, including Bitdefender, Webroot and Malwarebytes. VSA is seamlessly integrated with the market-leading backup and disaster recovery solution, Kaseya Unified Backup, to ensure recoverability for most platforms, including virtual machines.

THE ROI OF VSA



VSA empowers IT professionals at schools, colleges and universities to enhance technician efficiency by 50%, transforming IT teams from ordinary to exceptional. Leverage VSA's seamless workflow integration to save 25% of your technicians' time that would otherwise be spent on swapping between tools, thus eliminating the "space between" and moving from IT response overload to IT team relief. Impress your stakeholders and executives with out-of-the-box reporting. Save 30%, compared to conventional RMM/endpoint solutions by switching to a 5-in-1 solution that enables you to perform all critical IT functions within a single platform. With VSA you can protect your user, data and network from attack while automating more everyday tasks, tickets and alerts than any other RMM.



IT Complete

THE Kaseya PLATFORM

Get IT Done

VSA is the foundation of the IT Complete platform. Kaseya's IT Complete is the world's first and only purpose-built platform designed to directly address the challenges of DO-IT-ALL, multifunctional IT professionals. One vendor with everything you need, woven together to save you time, smart enough to help you get more done, and in a way you can afford.

Complete

Our platform includes over 40 modules of IT and security management solutions. Each is a robust, best-of-breed application designed with the multifunctional technician in mind. Each interface is designed to echo the others to save you time, and each application is automated and streamlined to meet the demands of busy IT professionals.

Integrated

Each module and suite is united through an industry-leading INTEGRATION HUB that allows every application to talk to every other application. This means our integrations are built to last. They're also much smarter, designed to save you time on the repetitive tasks that eat up too much of your day.

Priced right

We strive to price our products roughly one-third less than competing solutions. The overworked and underappreciated small IT teams found in schools, colleges and universities don't have the luxury of massive budgets. They must find ways to DO MORE WITH LESS. We've responded to meeting that requirement with a full range of aggressively priced solutions.

VSA OPTIONS AND INTEGRATIONS

VSA is a highly configurable endpoint management solution that can integrate seamlessly into the fabric of your IT environment. Regardless of which configuration is chosen, additional options and products can be implemented to expand functionality over time, so that you can focus initially on the immediate needs of your organization and add capabilities that will deliver more value in the future.



Integrations:



BMS and Vorex

- ✓ Optimize your daily technician efficiency with 30% fewer tickets that are resolved 40% faster with agile Service Desk solution.
- ✓ View, manage and solve tickets on the go from the Kaseya VSA mobile app.



IT Glue

- ✓ Get contextual information right in VSA. Access procedures, passwords and information related to the asset or organization in under three clicks.
- ✓ Get new employees/clients up to speed quickly with easily accessible IT documentation.



Unitrends and Datto BCDR

- ✓ Deploy the world's best DRaaS and BDR services in an integrated cloud or appliance-based platform.
- ✓ Automate backup, restoration and reporting for traditional workstations and cloud data.



Datto Networking

- ✓ Discover and manage industry-leading networking devices designed specifically for the needs of schools, colleges and universities.



Security

- ✓ BullPhish ID transforms end users from security risks into security assets with security awareness training and phishing simulation campaigns.
- ✓ Dark Web ID helps identify, analyze and proactively monitor for an institution's compromised credentials 24/7/365, alerting you to trouble fast.

SERVICES



Kaseya Help Desk Services

- ✓ Outsource the consistent delivery and management of L1 and L2 tickets to Kaseya's 24x7, in-region help desk center.



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- ✓ Expand your IT services with professionally outsourced network monitoring and management.
- ✓ Manage any endpoint with solution-agnostic services.

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“Having demoed VSA as one of many RMMs on the market, there was no question for me that VSA was by the best option for enabling my small IT team to scale efficiency”

John Tkalcich

Technology Director at Staples-Motley Public School District

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REQUEST A DEMO OR START A FREE 14-DAY TRIAL TODAY!

About Kaseya

Kaseya® is the leading provider of complete IT infrastructure management solutions for managed service providers (MSPs) and internal IT organizations. Through its open platform and customer-centric approach, Kaseya delivers best in breed technologies that allow organizations to efficiently manage, secure, automate and backup IT. Kaseya IT Complete is the most comprehensive, integrated IT management platform comprised of industry leading solutions from Kaseya, Unitrends, Rapidfire Tools, Spanning Cloud Apps, IT Glue and ID Agent. The platform empowers businesses to: command all of IT centrally; easily manage remote and distributed environments; simplify backup and disaster recovery; safeguard against cybersecurity attacks; effectively manage compliance and network assets; streamline IT documentation; and automate across IT management functions. Headquartered in Dublin, Ireland, Kaseya is privately held with a presence in over 20 countries. To learn more, visit www.kaseya.com.

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PRODUCT BRIEF