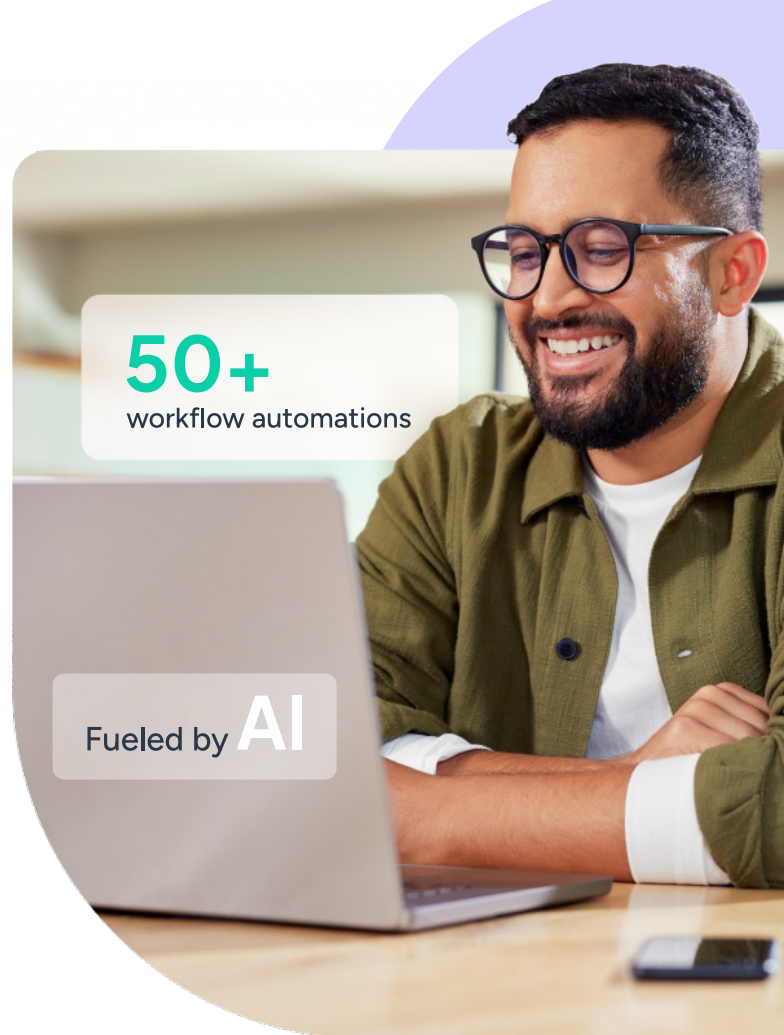# Kaseya 365
Ops

Empowering top IT performance through AI-driven workflows and automated reporting

Overview

Kaseya 365 Ops integrates business operations with IT execution, empowering MSPs to reach peak performance. By harnessing AI-driven workflows and unified reporting, it enables teams to boost efficiency, prove their value and scale like never before.

50+
workflow automations

Fueled by **AI**

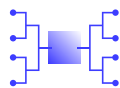## Achieve operational excellence with automation and AI

Being technically proficient is a requirement for success, but what sets top MSPs apart is streamlined operations. Kaseya 365 Ops unifies IT execution and business operations through Cooper Copilot AI and 50+ deep integrations, so you can perform at your peak without added complexity or cost.

Leverage AI-powered workflows

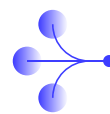Supercharge your technicians with more time and zero error.

Save 80+ hours per month

Automate billing and payments

Ensure every part of your clients' environments are captured and invoiced.

Recover $25K+ in missed revenue

Demonstrate strategic value

Boost retention and unlock upsell opportunities with automated reports.

Gain $70K/month in new revenue

*Based on an MSP with 5 technicians and 15 clients

What's included?

Kaseya 365 Ops equips you with all the IT operations tools needed to deliver optimal, integrated services across every environment.

Function	Module	Description
PSA	Autotask or BMS	Centralizes ticketing, billing, contracts and CRM to streamline service delivery and drive profitability.
IT documentation	IT Glue	Secures and organizes IT assets, passwords and SOPs for faster, more consistent services.
QBRs and executive reports	myITprocess	Delivers client-facing QBRs and IT roadmaps to clearly showcase business value.
Quoting and hardware procurement	Kaseya Quote Manager	Simplifies IT sales by automating quote creation and hardware procurement.
Accounts receivables and payment	ConnectBooster	Automates accounts receivable collections and accelerates payment processing to achieve predictable cash flow.
Network discovery and password rotation	Network Glue	Auto-documents networks and users, and rotates passwords to improve visibility and security.
IT collaboration	MyGlue	Enables end users to access passwords and SOPs and collaborate easily to improve productivity.

How top performing MSPs win

"Switching to Kaseya's IT operations platform flipped our workflow upside down — in the best way possible. A task that used to take 10 minutes now takes one. That's impact."

Koby Dudley, Director of Managed Services, BECA

"With the Kaseya IT operations platform, our clients can see our efforts, comprehend their significance and trust us more as a result."

Jeremy DeFrance, COO, Syscom Business Technologies

"Autotask was a clear upgrade – easier to use, fully featured, and quicker to invoice. We cut invoice time by 50% and ticket resolution time by 20%."

Jonathan Tay, ICT Services Manager, Zephyr Consulting

Ready to operate like a top MSP? **Book a demo today**

Kaseya®