

USE THIS CHECKLIST TO ASSESS YOUR CURRENT SOLUTION

There was a time when desktops ruled, and organizations had to deal with only a few wired devices. Fast forward to today, and organizations are no longer constrained by a brick and mortar office or tethered to an Ethernet cable and have embraced remote environments. Today's workers are rarely disconnected, and neither are the devices they use.

Continuous monitoring of devices on or off the corporate network is required to maintain uptime. Your RMM and endpoint management solution should enable you to efficiently monitor and manage your entire IT infrastructure, allowing you to keep the environment highly available and secure.

Does your current remote monitoring and endpoint management tool empower you to better manage ALL of your devices? If not, its time to look for a better solution.

Listed below are a few guidelines to help you to evaluate your current RMM and endpoint management tool.

See where your tool stands in each of the monitoring categories.

DOES YOUR RMM DISCOVER AND MONITOR...	GUIDELINES	YES	NO	UNSURE
Performance Metrics (CPU, Memory, Disk Space, Uptime)	Establish a performance baseline.			
Services/Processes	Ensure only relevant services and processes are running and remain available.			
Event Logs/Other Logging Facilities	Identify only what is critical for you to act on important events.			
Network Devices	Your RMM should allow you to easily monitor network SNMP devices and printers with "zero configuration" required.			
Virtualization	Ensure discovery of VMware and Microsoft Hyper-V virtual machines.			
Websites	Monitor website availability (up/down status) to ensure prospects and customers have access when needed.			
Online/Offline (Up/down)	Have visibility of all endpoints and network devices on a Network Toplogy Map. Easily see up/down status of each. Quickly understand impact on downstream devices.			
Application/Hardware Changes	Understand and have visibility into unauthorized changes to prevent outages.			
New Devices Joining Network	Have visibility of all endpoints and network devices on a Network Toplogy Map. See device connections and hierarchy.			
Custom Monitoring	Leverage agent procedures (scripts) and custom monitor sets to monitor scenarios unique to your environment.			

If you answered "No" or "Unsure" to 3 or more items, it's time to bring in the experts. Kaseya can assist you with a remote monitoring and endpoint management solution that meets all of the above objectives. And that's just the beginning.

Contact Kaseya to discover how you can monitor better with Kaseya VSA.