

Product roadmap

A look at what we're working on across our platform.

This document highlights key investments but is not exhaustive.

IT Service Delivery

Autotask: Digital specialist for ticket triage

Automated dispatch function that processes and assigns incoming tickets for faster triage

Autotask: Resource planner

Easily look at workloads and plan your workforce

Datto RMM: FIPS 140-3

Strengthen security compliance with FIPS 140-3 validated communication layers

Datto RMM: Apple MDM

Extend endpoint management to Apple devices, enabling unified policies, commands, app deployment, monitoring, and reporting for mobile devices

IT Glue: Smart SOP Generator: Desktop

Automatically capture technician workflows into step-by-step SOPs from desktop activity to improve consistency, reduce documentation effort, and preserve institutional knowledge

VSA 10: Android MDM

Expand management to Android devices, enabling centralized management of Android devices through unified profiles and policies

Cybersecurity

BullPhish ID: Training campaigns for multiple organizations

Create training campaigns across multiple organizations at once, reducing admin work

Compliance Manager GRC: Automatic remediation

Automatically remediate Compliance Monitor endpoint issues through a direct integration with Datto RMM

Datto EDR: In-console ransomware rollback

Recover faster and reduce impact by initiating rollback directly from alerts

INKY: Smart Insights: Flagged email
Available as part of INKY Pro

AI-powered analysis on flagged messages tells you why the message was flagged in plain-language, helping reduce investigation time

INKY: Email signature enhancements

Brand-perfect signatures, centrally managed at scale to reduce admin overhead

SaaS Alerts: Impossible travel

Identify anomalous behaviors such as improbable travel using pattern recognition

Cyber Resilience

Kaseya: Unified Cyber Resilience Portal

One unified portal to handle all workloads and manage everything

Datto BCDR: Agentless Hyper-V backup and restore

Backup and restore Hyper-V environments without installing an agent on every guest VM, for faster recovery

Datto Backup Microsoft Entra ID | Spanning: Integrated M365 exchange recovery

Rebuild fast and minimize downtime by restoring your critical Entra ID and Microsoft 365 data with one click

Datto Backup for Microsoft Azure: Azure Blob

Protect Azure Blob storage in a single, scalable solution outside Azure Cloud at a fraction the cost

Datto Endpoint Backup: vDisk export

Recover faster with bootable vDisk exports to the hypervisor of your choice, including enterprise-grade parallel download

Datto Endpoint Backup: Audit Log

Meet compliance and security requirements with a comprehensive audit trail for all critical user actions and login events

Contact a [Kaseya team member](#) if you'd like to book a more detailed conversation with one of our specialists around the roadmap.

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