



**KASEYA[®] On-Premise SOFTWARE CATALOG
2016 Q2**

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Overview of the Kaseya On-Premise Software Solutions

The Kaseya solution is designed for ultimate Customer flexibility with unique Subscription licensed bundle offerings for on-premise delivery tailored both for specific industries and for the needs of IT professionals.

1. Kaseya Virtual Systems Administrator On-Premise Licensed Core Bundles - Kaseya Professional

The Kaseya Core Bundles are offered as a Subscription license deployed On-Premise and come bundled with the modules set forth in the master chart below. The Core Bundles are licensed per seat. Add-on Modules may be purchased a la carte. The Kaseya Core Bundles and Add-on Modules are available with Upfront Pricing or with Installment Pricing under an Installment Schedule, subject to an additional Installment Fee and with no cancellation, conversion or opt out rights. The Customer may only deploy Add-On Modules on Authorized Machines that have a valid Core Bundle license.

2. Kaseya AuthAnvil™ Identity and Access Management On-Premise Licensed Solution

The Kaseya AuthAnvil™ solution is offered as a Subscription license deployed On-Premise and includes multi factor authentication, single sign-on, and password management. Kaseya AuthAnvil™ is licensed per seat. Kaseya AuthAnvil™ is available with Upfront Pricing or with Installment Pricing under an Installment Schedule, subject to an additional Installment Fee and with no cancellation, conversion or opt out rights. Hard Tokens are available for a one-time purchase price.

3. Kaseya Traverse™

Kaseya Traverse solution provides comprehensive monitoring solution for cloud and network infrastructure. It is sold on a standalone basis. Traverse is sold with a base subscription giving access to the core functionality of the product along with additional device packs with different pricing based upon the type of device. The device types are described below with their associated metrics and functionality.

Kaseya Traverse is sold on a subscription basis with a minimum term of one year. The subscription term for each purchase is independent and remains in effect even if other subscriptions for the same item or different items terminate.

Overview of Available Options – Master Chart for Professional

Module	Professional
System Manager	☑
- Endpoint Management	☑
- Live Connect	☑
- Remote Control	☑
- Info Center	☑
- Agent Procedures	☑
- System Configuration	☑
- System Administrators (Unlimited)	☑
Audit	☑
Patch Management	☑
Software Deployment and Update: Custom Catalog (Added capacity only)	☑
Desktop Monitoring	☑
Ticketing	☑
Time Tracking	☑
Discovery	☑
Policy Management	☑
Directory Services	☑
Network Monitor	☑
Desktop Policy Management	☑
Desktop Migration	☑
Service Desk & Service Billing	🌀
Antivirus (Kaspersky)	🌀
Backup (Acronis)	🌀
Data (File & Folder) Backup	🌀
Software Deployment and Update: Ninite Catalog (Added capacity only)	🌀
Enterprise Mobility Management	🌀
Antimalware™	🌀
AuthAnvil™	🌀
Traverse™	🌀
Webroot	🌀
GI OpsCenter	🌀
GI Lens	🌀

☑ = included in Core Bundle

🌀 = Add-on Module

On-Premise Core Bundle Options and SKU's:

Kaseya On-Premise Core Bundle - Professional

Please see the master chart above for the Modules included within each Core Bundle, the Add-On Modules that may be purchased, and the details below for the description of the functionality of each Module. The Customer may only deploy Add-on Modules on Authorized Machines that have a Core Bundle license and Kaseya endpoint Software installed (Kaseya Network Monitor excepted). System Administrators provide the ability to configure system settings and security including installation, site customization and user security.

The Kaseya Core Bundles are sold on a per Seat basis with the following SKU's:

SKU	Description
S-ONP-K3-PRO	Professional

Kaseya Modules Included in All Core Bundles Above

Kaseya System Manager™

System Manager contains the base platform for configuring the system, deploying endpoint Software, reporting and running procedures. System Manager includes:

- Unlimited System Administrators
- Endpoint Management for Windows, Mac, Linux, iOS, Android & BlackBerry
- Agent Procedures
- Info Center
- Dashboards
- System Configuration
- Import/Export Center

Kaseya Live Connect and Remote Control™

Live Connect and Remote Control provide single machine access to key system resources, diagnostics and device control.

Kaseya Audit™

Audit provides software and hardware inventory of managed devices.

Kaseya Patch Management™

Patch Management provides automated Windows patch management based on defined policies and schedules.

Kaseya Software Deployment and Update: Custom Catalog (June 1, 2015 to May 31, 2016 added capacity only, no new or renewal sales)

Software Deployment and Update allows system administrators to centrally upload, deploy, install, and update software to any Windows computer connected to the Kaseya platform.

Kaseya Desktop Monitoring™

Monitoring provides agent-based proactive monitoring of servers, workstations, remote computers, Windows event logs and applications.

Kaseya Ticketing™

Ticketing provides a light-weight tracking of issues submitted by users, administrators and monitor events.

Kaseya Time Tracking™

Time Tracking provides technician time entry and approval against Service Desk tickets and Service Billing work orders.

Kaseya Discovery™

Network Discovery is a System Wide option. Discovery provides automated discovery of connected network assets through multiple scanning methods including Domain and IP subnets.

Kaseya Policy Management™

Policy Management provides the ability to assign pre-defined and application specific policy templates to organizations, groups or specific machines.

Kaseya Directory Services™

Directory Services is a system wide functionality and provides an ongoing two way sync between Microsoft Active Directory and the Kaseya server including users and machines. Directory Services also provides Active Directory account specific updates including account password reset and the enabling and disabling of AD accounts.

Kaseya Network Monitor™

KNM enables basic monitoring services of agent based and agent-less devices.

Kaseya Desktop Policy Management™

Desktop Policy Management is licensed on a per seat basis and may be added to any number of seats at Customer's discretion. Desktop Policy Management provides Windows based desktop policy deployment and Intel® vPro™ integration.

Kaseya Desktop Migration™

Desktop Migration is licensed on a per seat basis and may be added to any number of seats at Customer's discretion. Desktop Migration provides Windows based desktop setting backup and migration.

Kaseya Modules Available On An Add-On Module Basis

Kaseya Service Desk™ and Service Billing™

Service Desk provides an integrated multi-desk and automated remediation workflow engine and the full package must be purchased initially and then Application Admins are added on ad hoc basis. This module also includes Service Billing which is a system wide functionality and provides an automated billing engine based on a defined service catalog and billing sets.

SKU	Description
S-ONP-K3-KSD	Service Desk Subscription package includes: <ul style="list-style-type: none">- Unlimited Desks- No Application Admins- Service Billing S-ONP-K3-KSB
S-ONP-K3-KSD-ADM	Additional Application Admins Subscription

Kaseya Antivirus™ (Powered by Kaspersky)

Antivirus is licensed on a per seat basis and may be added to any number of seats at Customer's discretion. Antivirus provides a Windows Workstation and Windows Server based virus blocking solution. Kaseya Antivirus is not a Maintenance Eligible Component.

SKU	Description
S-ONP-K3-KAV-W	Antivirus with Annual Update Subscription – Workstations for Subscription Customers
S-ONP-K3-KAV-S	Antivirus with Annual Update Subscription – File Servers for Subscription Customers

Kaseya Backup™ (Powered by Acronis)

Kaseya Backup is added on a Subscription per server or per workstation basis to any number of servers or workstations at Customer's discretion. Backup provides full Windows Workstation and Server image backup, offsite replication and disaster recovery. Kaseya Backup is not a Maintenance Eligible Component. The Backup SKU's are:

SKU	Description
S-ONP-K3-BUDR-S	Backup Server Subscription
S-ONP-K3-BUDR-W	Backup Workstation Subscription

Kaseya Data Backup™

Data Backup provides remote file and folder backup for Windows and Mac machines. Data Backup is licensed on a Subscription basis per Workstation and Server seat and may be added to any number of seats at Customer's discretion. There is an optional additional charge based on the storage space used by Customer if they choose to use the Kaseya Cloud (powered by Amazon). Kaseya Data Backup is not a Maintenance Eligible Component. The Data Backup SKU's are:

SKU	Description
S-ONP-K3-KDB-W	Data Backup Subscription On-Premise - Workstation
S-ONP-K3-KDB-S	Data Backup Subscription On-Premise - Server

Kaseya Software Deployment and Update™ : Ninite Catalog (June 1, 2015 to May 31, 2016 added capacity only, no new or renewal sales)

Software Deployment and Update is licensed on a Subscription per seat basis and provides a profile based solution for automating the distribution and installation of software applications to remote workstations, laptops and servers. Once deployed, a License seat may only be removed from an Authorized Machine after 30 days of inactivity at which point the seat is automatically put in the available license pool.

SKU	Description
S-ONP-K3-KSDU	Software Deployment and Update Subscription On-Premise: Ninite Catalog - Seats

Kaseya Enterprise Mobility Management (EMM)

Kaseya EMM provides an integrated solution that enables IT administrators to secure mobile devices and data on the devices, whether company-owned or employee-owned (BYOD). It offers a single pane of glass to manage mobile devices along with rest of the IT infrastructure (PCs, servers, network, etc). It is licensed as an annual subscription on a per user basis, and allows the management of an unlimited number of devices per user.

SKU	Description
S-ONP-K3-EMM-ADON	EMM App Suite includes: <ul style="list-style-type: none">- MDM agent (Kaseya ManageMobile)- BYOD apps (Kaseya WorkBrowser and Kaseya WorkDocs)

Kaseya Antimalware™ (Powered by Malwarebytes)

Antimalware is licensed on a per seat basis and may be added to any number of seats at Customer's discretion. Antimalware provides a malware blocking solution for Windows Workstations. The Antimalware SKU's are:

SKU	Description
S-ONP-K3-KAM	Antimalware with Annual Update Subscription for Subscription Customers

Kaseya Antimalware is not a Maintenance Eligible Component.

Webroot Antivirus

3rd Party Webroot Antivirus Modules is licensed on a per seat basis and may be added to any number of seats at Customer's discretion. Webroot provides a antivirus solutions for Windows Workstations and Servers. The Webroot Antivirus SKU's are:

SKU	Description
S-ONP-3PTY-WEBR	Webroot Antivirus MSP Annual Subscription. Sold by Kaseya, product provided by Greater Intell & Webroot

Webroot Antivirus is not a Maintenance Eligible Component.

Greater Intell giMobile

giMobile incorporates the power of mobile access to information, geographical awareness, centralized coordination and communication into an integrated module within Kaseya.. The giMobile SKU's are:

SKU	Description
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S-ONP-3PTY-GMBL	Greater Intell Mobile Subscription. Sold by Kaseya, product provided by Greater Intell.
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Greater Intell giMobile is not a Maintenance Eligible Component.

Greater Intell giOpsCenter

giOpsCenter's monitoring enhancements to Kaseya provide precise status and trends across each important component of your IT infrastructure. These enhancements include a wide array of predefined and customizable dashboards offering views on all critical elements. The giOpsCenter SKU's are:

SKU	Description
S-ONP-3PTY-GOPS	Greater Intell Operations Center Subscription. Sold by Kaseya, product provided by Greater Intell.

Greater Intell giOpsCenter is not a Maintenance Eligible Component.

Greater Intell giLens

giLens is a free product that is tightly integrated with Greater Intell's giOpsCenter solution. The giOpsCenter SKU's are:

SKU	Description
S-ONP-3PTY-GLENS	Greater Intell Lens Subscription. Sold by Kaseya, product provided by Greater Intell.

Greater Intell giLens is not a Maintenance Eligible Component.

Kaseya AuthAnvil™

Kaseya AuthAnvil™ is licensed on a Subscription per seat basis and provides multi factor authentication, single sign-on, and password management.

SKU	Description
S-ONP-K3-AUTH	AuthAnvil™ Subscription On-Premise - Seats
P-ONP-K3-HTOK	Five Pack of Hard Tokens – one time purchase

Kaseya Traverse™

Kaseya Traverse can be purchased and deployed in conjunction with the Kaseya Core Bundle or on a standalone basis. Kaseya Traverse is only available on a subscription basis.

Purchases of Traverse include the Traverse Base package, a number of Traverse Device Monitoring licenses, and optional licenses for network configuration management.

Kaseya Traverse Base package includes the following modules / features:

- One Traverse BVE Administration and Visualization Engine
- One Data Gathering Engine (DGE) for Storage & Analysis
- Unlimited Data Gathering Engine Extensions (DGEx) deployed within local customer networks
- Panorama Topology Discovery & Mapping Module
- NetFlow Data Collection/Analysis Module

The Kaseya Traverse Core & DGE SKUs:

SKU	Description
S-ONP-TV-BASE	Kaseya Traverse Base package. Does not include any device monitoring licenses – Annual Subscription
S-ONP-TV-DGE	Traverse Additional Data Gathering Engine. One DGE is included with Traverse Core. Additional DGE recommended for over 1,000 standard or 10,000 simple devices, or depending on special requirements – Annual Subscription
S-ONP-TV-DGE-NC	Traverse Additional Data Gathering Engine. One DGE is included with Traverse Core. Additional DGE is provided at no charge and recommended for over 1,000 Standard or 10,000 Simple devices – No Charge

The Kaseya Traverse Device Monitoring SKUs:

The Kaseya Traverse Device Monitoring SKU's provide monitoring capabilities for devices that will be managed under a Traverse instance:

SKU	Description
S-ONP-TV-DP-SPL	Traverse Simple Device Monitoring. Limited to monitoring up to 10 metrics per device. Suitable for simple devices such as printer, wireless access point, etc. – Annual Subscription
S-ONP-TV-DP-STD	Traverse Standard Device Monitoring. Provides ability to monitor system and network performance. Suitable for servers and network routers, switches, firewalls, etc. – Annual Subscription
S-ONP-TV-DP-HYP	Traverse Hypervisor Device Monitoring. Provides specialized monitoring capabilities for Hypervisors such as VMware, Xen and Hyper-V – Annual Subscription
S-ONP-TV-DP-APP	Traverse Application Monitoring. Provides capability to monitor enterprise applications such as Exchange, SQL Server, Oracle, web/mail server, etc. – Annual Subscription

The Kaseya Traverse SME Edition:

The Kaseya Traverse SME Edition is a limited version that includes an integrated Business Visibility Engine (BVE) and Data Gathering Engine (DGE) that allows monitoring of up to 5000 metrics. This edition cannot be expanded to support additional DGE or metrics, and may not be combined with any Device Monitoring SKUs. It is possible to upgrade from the SME version to full version through an one-time upcharge:

SKU	Description
S-ONP-TV-SME	Kaseya Traverse SME Edition. Includes license to monitor up to 5000 metrics – Annual Subscription
S-ONP-TV-SME-UPG	Convert Traverse SME Edition to full version. Includes license for 100 Standard Device Monitoring (S-ONP-TV-DP-STD) - One Time Fee

The Kaseya Traverse Optional SKUs:

The Kaseya Traverse Optional SKU's provide additional monitoring and management capabilities for devices licensed under the Traverse Device Monitoring SKUs:

SKU	Description
S-ONP-TV-DP-NCM	Traverse Network Configuration Management. Provides for backup and restoration of configuration settings for supported network devices. This is an Add-On to a device monitoring SKU. Can be combined with Traverse SME Edition – Annual Subscription

Purchasing Details

Kaseya Subscription Licensed Software

Kaseya Subscription licensed Software is configured based on the functionality selected above. Based on the Customer's requirements, the Software is available with Upfront Pricing or with Installments under an Installment Schedule, subject to an additional Installment Fee and with no cancellation rights. There are no Opt Outs, Flexible Cancellation or Conversions allowed. Standard Maintenance and Support Services as described in Kaseya's Support Policy are included with all current paid Subscription Licensed Software.

Minimum Subscriptions

A minimum Subscription of 1 Named User Administrator or 150 Seats is required for any Core Bundle. There is no minimum subscription for Traverse.

Auto renewal and Termination

The initial Subscription Term for each purchase is on your invoice. Upon the expiration of the initial Term, each Subscription will automatically renew for successive renewal terms equal in duration to the initial Term. Either party may terminate any Subscription, effective only upon the expiration of the then current term, by notifying the other party in writing at least thirty (30) days prior to the expiration date of the current Term.

General Terms and Conditions

- 1. Agreement.** The purchase and use of all Software and Services is subject to the Agreement as defined in Kaseya's "Click-Accept" End User License Agreement and Terms of Service ("EULATOS") as updated from time to time by Kaseya at <http://www.kaseya.com/legal.aspx>. If Customer does not agree with the Agreement, please do not install, use or purchase any Software or Services from Kaseya. Continued use of the Software or Services indicates Customer's acceptance of the Agreement including the latest version of the applicable EULATOS set forth at <http://www.kaseya.com/legal>. Capitalized terms not otherwise defined herein shall have the meaning set forth in the Agreement.
- 2. Territory.** Customer must use and deploy the Software and Services only in the Territory corresponding to the price list under which Customer acquires the applicable SKU. Please contact your Kaseya sales representative for pricing details.
- 3. Support and Maintenance.** For details regarding Kaseya's Support or Maintenance, please see the Kaseya Support Policy or Maintenance Policy, as applicable.

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