

Kaseya provides your MSP business with a complete solution stack to maximize technician efficiency, leading to better customer satisfaction. A cohesive RMM, PSA, and IT Documentation solution enables you to manage all essential MSP functions from a single pane of glass. A solution that does not tie down your technicians with linear workflows, and instead allows them to defy the traditional barriers of interface dependency by giving them the freedom to switch between applications how and when they want. No information lost and no workflows broken. Your technicians have all the information they need, when and where they need it, with seamless visibility and functionality for any work stream they are managing.

## HELPING TECHS BE MORE PRODUCTIVE

To be more agile, scalable and competitive, MSPs need a more secure authentication method, which simplifies identity and access management. That's exactly what Kaseya VSA brings to the table with 1-Click Access. Now your technicians can take back the lost time spent on looking up passwords with secure console access - in a single click of a button.

### 1-CLICK ACCESS

What if there was a solution, which could eliminate the need to remember or know user credentials altogether! Kaseya's 1-Click Access allows secure access to end-user devices for privileged users/admins at the click of a button, without having to know user or admin credentials. This not only saves valuable time but also eliminates the need to change passwords when someone leaves the company.



## INTRODUCING KASEYA VSA 1-CLICK ACCESS

Although password management is meant to increase security, improper password management leads to an environment that is less secure. While certainly necessary, the traditional password management practices and the sheer number of passwords that technicians have to keep track of can be a headache. It is a hassle to keep track of such a large number of passwords, then to have to use different passwords to access each application.

The single click concept seems simple but is very powerful. With VSA 1-Click Access, you can say goodbye to all your password management woes. No longer do your technicians have to keep track of all those passwords as they get access to end-user devices with a single click, nor does a technician ever get exposed to the password. No more getting roadblocked by the end user or admin password even if the technician leaves the company.

## PASSWORDLESS AUTHENTICATION WITH 1-CLICK ACCESS

The policy of allowing a set of users (mostly known as privileged users or admins) to access systems without having to know or access user or admin credentials from a single console. This allows technicians to access systems on demand at the click of a button, without having to set up a new admin credential, without having to access a predefined credential vault, and without waiting for approval from the end user.

Provided by setting a robust access control policy with the users and implementing this policy helps organizations safeguard themselves from misuse or exploitation of this access. With 1-Click Access, technicians can launch secure remote connections with a click of a button and without needing to know the credentials.





## 1-CLICK BENEFITS INCLUDE:

- Data needs protection from internal and external threats. When an employee leaves the MSP, it's important to be sure that he/she is not taking any sort of password with them, which can help them gain access to highly sensitive systems. To stay safe, MSPs would update all their passwords. 1-Click Access eliminates the need for resetting system passwords when a technician leaves the organization.
- Technicians can remotely login to endpoints without needing to know the end users' or admin passwords.
- VSA will allow technicians to remotely login to the endpoints even when the user is not available.
- It enables enhanced security, saves operational time and increases the productivity of the technician.
- Reduces the need to maintain large volumes of credential sets in a password management system.

## EXPERIENCE THE VSA DIFFERENCE

Investing in a remote monitoring and management solution like Kaseya VSA is a smart, cost-effective decision for any MSP. VSA 1-Click Access not only streamlines password management but also gives MSPs a much-needed sense of control. Moreover, incorporating 1-Click Access into the overall password management strategy helps MSPs to address the rising concern of password abuse and gives them the convenience of operating on a single secure interface.



## STILL SITTING ON THE FENCE?

To know more about VSA 1-Click Access, request a demo here.



### About Kaseya

Kaseya is the leading provider of complete IT management solutions for managed service providers (MSPs) and mid-sized enterprises. Through its open platform and customer-centric approach, Kaseya delivers best-in-breed technologies that allow organizations to efficiently manage and secure IT. Offered both on-premise and in the cloud, Kaseya solutions empower businesses to command all of IT centrally, easily manage remote and distributed environments, and automate across IT management functions. Kaseya solutions manage over 10 million endpoints worldwide.

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