



KASEYA NOC SERVICES: MONITORING, MANAGEMENT AND MORE

Kaseya NOC Services is an extension of your business.
We're there 24x7x365.

ACCELERATE GROWTH AND INCREASE PROFITABILITY WITH KASEYA NOC SERVICES

Looking to accelerate your business growth? Struggling to deliver high-value services? Trying to increase profits by reducing delivery costs?

Kaseya NOC Services can help. Designed to scale quickly without costly overhead, Kaseya NOC Services frees up your staff to focus on high-value services and strategic growth. Even better, Kaseya NOC Services gives you the flexibility to choose the exact service that's right for your business.

SCALE AND DELIVER MORE – ON YOUR TERMS

You can sign up for Kaseya NOC Services to suit your own business needs. Enroll your endpoints into the appropriate service level on a mix-and-match basis, and add more endpoints or upgrade service levels for endpoints at any time.

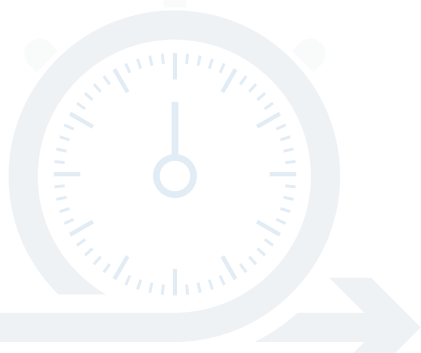
EXPERIENCE THE BENEFITS

- ✓ Scale immediately without expensive overhead
- ✓ Meet and exceed service-level expectations
- ✓ Free up staff to focus on new ways to grow the business
- ✓ Enhance your bottom-line profitability with 24x7 services
- ✓ Access Kaseya NOC Services Best Practice Monitor Sets and troubleshooting expertise



A LA CARTE SERVICES

Kaseya NOC Service's à la carte model allows you to choose the services that matter for the endpoints you manage. Mix-and-match one or many of the modules to suit your needs. For example, you may choose Server Management + Patch + Backup + Antivirus for production servers but Patch + Antivirus for test & dev environments.





Access Kaseya expertise **24x7 including** NOC best practices and troubleshooting methodology across a range of systems, applications and technologies.

24X7 ALERT MANAGEMENT

Server Monitoring	Kaseya NOC Best Practice Monitor Sets Triage and escalation of validated alerts Rule-based notifications and escalations Suggested remediations
Server Management	Kaseya NOC Best Practice Monitor Sets Triage, escalation, and remediation of validated alerts Rule-based notifications and escalations Offload routine IT tasks to free up time* Server Health Checks
Workstation Management	Kaseya NOC Best Practice Monitor Sets Triage, escalation, and remediation of validated alerts Rule-based notifications and escalations Offload routine IT tasks to free up time*
SNMP Endpoint Monitoring	Up/down monitoring of SNMP endpoints Rule-based notifications and escalations

BACKUP

Backup Management	Monitor and remediate backup jobs/schedules Report backup success/failure counts per defined objectives
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PATCH

Patch Management	Schedule and deploy patch cycles Monitor and address failures Report patch compliance scores
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ANTIVIRUS & ANTIMALWARE

Antivirus & Antimalware Management	Schedule and deploy security scans and update cycles Monitor and address failures Report security compliance scores
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* You are entitled to 1 x No. of workstations + 2 x No. of Servers Enrolled IT Tasks/Month
For example, a customer with 15 workstations and 5 servers gets a total of 25 (1 x 15 + 2 x 5) IT tasks/month.
You cannot carry over the unused count from one month to the next