



Kaseya VSA is a remote monitoring and management (RMM), endpoint management and network monitoring solution that empowers your business with all the functionality for success.

## ELIMINATE THE SPACE BETWEEN

Kaseya provides your business with a complete solution stack to maximize technician efficiency. VSA, combined with our service desk and IT documentation solutions, enables you to manage all essential IT functions from a single pane of glass.

Kaseya VSA facilitates services like:



- ✓ Workstation and server support with remote access and integrated ticketing
- ✓ On-and off-boarding
- ✓ Patching and updating for Windows, Mac and third-party applications
- ✓ Security services (antivirus, antimalware and ransomware protection)
- ✓ Cloud and onsite backup and recovery
- ✓ Advanced network monitoring
- ✓ Workflow automation
- ✓ Audit and compliance reporting
- ✓ Service desk and help desk



Kaseya VSA relies on a modern, clean, and intuitive single-pane-of-glass interface designed to provide a cohesive workflow, giving you visibility and functionality for any work stream you manage, with the freedom to switch between applications and not be forced to use a specific product path. While this takes place, all necessary information is captured and the workflow remains intact, driving maximum tech-to-endpoint ratio.

## BUILT FOR SCALABILITY: FLEXIBLE, RELIABLE, SECURE AND OPEN

Capability starts with architecture. Multifunction IT professionals require confidence in knowing that mission-critical solutions can evolve and change in tandem with their business needs. VSA is designed to provide a complete feature set in a variety of network situations and increase workflow efficiencies from onboarding to reorganization and more.



- ✓ Available on-premises or via cloud
- ✓ Full feature set availability in a distributed network environment
- ✓ Support for Windows, Mac and Linux operating systems
- ✓ Advanced network monitoring
- ✓ Highest level of native security
- ✓ Great performance, even at scale
- ✓ Open integration using REST APIs
- ✓ Full multi-tenancy support
- ✓ More ways to secure and protect data and systems



## COMPLETE DISCOVERY THAT WORKS

IT professionals cannot manage what they cannot see. Success begins with having visibility of all network devices and users on or off the network. Kaseya VSA's Network Visualization feature incorporates the use of a Network Topology Map to provide you with complete visibility of your IT environment, showing both agent-based and agentless endpoints on your network. This helps in quickly identifying potential problem sources for faster remediation of IT incidents.

In a few clicks, VSA can find and correctly identify more machines, more often than any other management platform in the industry. By deploying just one agent, a simple scan can propagate throughout the network, perform a network harvest that returns critical information about the machines that will be managed, and enable VSA to monitor assets and instantly detect network changes.

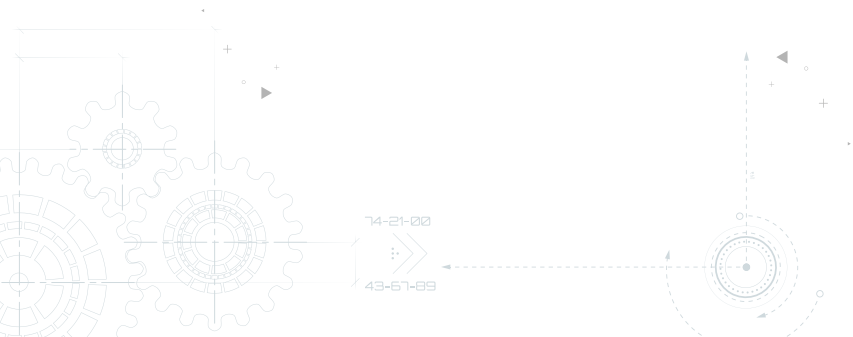
## DISCOVERY FEATURES



- ✓ Rapid deployment
- ✓ LAN and domain discovery
- ✓ Full fingerprinting including OS, host names and services
- ✓ Cross-subnet scanning

## THE MOST EFFICIENT TECHNICIAN EXPERIENCE ON THE MARKET

Kaseya Live Connect delivers real-time remote control across distributed networks so you can do everything needed from any location without ever disturbing your end users. The visual design is modern yet familiar, reducing the need for training, and the workflow enables you to work with maximum efficiency without ever having to know the passwords on a target machine.





### With Kaseya Live Connect you can:



- ✓ Remote into an endpoint without interfering with end users
- ✓ Execute Powershell Scripts
- ✓ Access anything, including SSH devices
- ✓ Leverage universal search to find any asset with faceted search
- ✓ Install, with a single click, an extensible library of automated procedures to address common issues, such as rebooting, disk cleanup, service restarts or clearing registries
- ✓ Quickly spin up a session for devices without installed agents with Live Connect On Demand remotely in a single solution
- ✓ Screen capture for regulatory compliance purposes
- ✓ Secure and configure access to devices behind firewalls and NAT without requiring port mapping or infrastructure changes
- ✓ Integrate ticketing

## PATCH AND SOFTWARE MANAGEMENT FOR MAXIMIZING SECURITY

Centrally manage all software for any platform. Fully automate patch audits, deployment, roll-back and history. This scalable, secure and highly configurable policy-driven approach is location-independent and bandwidth-friendly, and helps ensure all machines are in compliance and are protected by offering:



- ✓ Support for Windows, Mac and third-party applications
- ✓ The ability to install, deploy, update and automate software and patches
- ✓ Governance via policy and profiles
- ✓ Bandwidth optimized for rapid deployment
- ✓ The capability to do all this and more from a single module built for integrated management

## SECURE, RECOVER

Today's threats, such as ransomware, require a multifaceted approach. VSA starts with a fully encrypted agent that calls home on a single outbound port, reducing vulnerability exposure. Layering in robust endpoint security protection that is fully integrated for automation to prevent and remediate threats fosters confidence that the environment is backed up and completely recoverable. **VSA provides:**



- ✓ Fully-hardened agent architecture and secured communication
- ✓ Layered automation for maximum protection
- ✓ Integrated antivirus and antimalware protection
- ✓ Integrated backup of anything (local or cloud)
- ✓ Recoverability from any platform, including virtual machines





## MORE WAYS TO MONITOR AND AUTO-REMEDiate

Implement proactive, user-defined system monitoring with instant notification of problems or changes, such as low disk space, processor spikes and memory issues with:



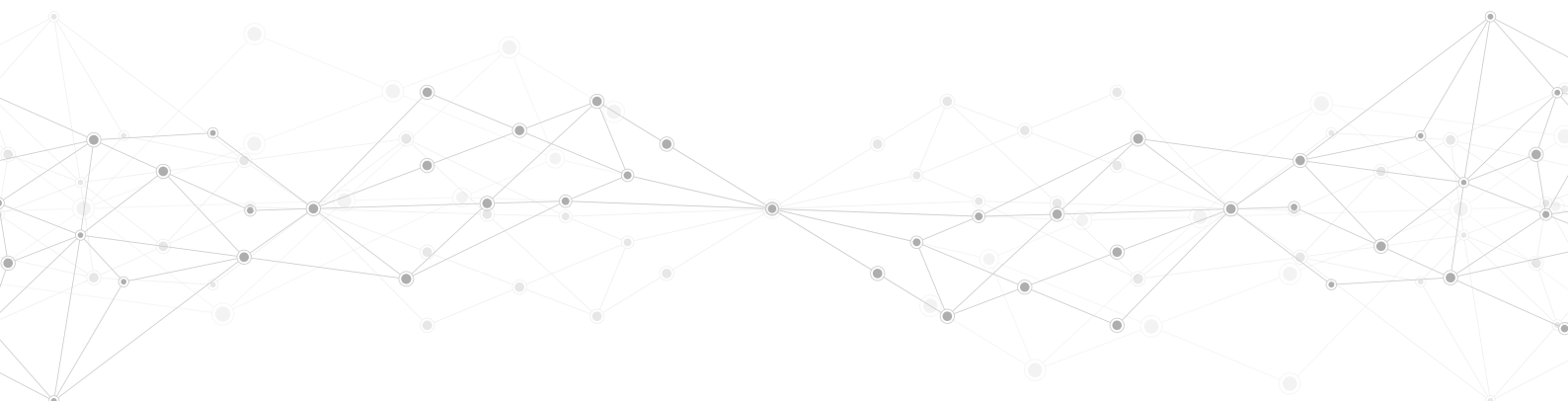
- ✓ Up/down endpoint monitoring
- ✓ Performance monitoring
- ✓ Alerts via alarms, ticketing, scripting and email
- ✓ Advanced network monitoring, with dozens of OS choices, including VMware and Cisco
- ✓ File and directory monitoring
- ✓ Log monitoring
- ✓ Database monitoring
- ✓ SNMP traps

## POWERFUL AUTOMATION ENHANCES IT PERFORMANCE

Kaseya's high-powered IT automation helps enhance technician efficiency and boost productivity by providing you with:



- ✓ New Agent Procedure Editor that makes it easier for users to create and customize IT automation scripts for streamlining IT processes and auto-remediating IT incident
- ✓ Out-of-the-box access to new content packs that let you instantly automate onboarding
- ✓ Kaseya Automation Exchange — a marketplace for sharing, buying and selling Agent Procedures, Monitor Sets, Reports, Templates and other types of automation for Kaseya's products. With over 600 listings, 11,000 users and an average of five new time-saving innovations a month, Automation Exchange multiplies your productivity and enhances technician efficiency
- ✓ The ability to execute agent procedures from anywhere — your desktop or the Kaseya Fusion Mobile App — for easy automation on the go







## BACKED BY KASEYA'S TRANSFORMATIONAL THOUGHT LEADERSHIP

A robust ecosystem of industry expertise:



- ✓ Specialized Onboarding and Professional Services Teams
- ✓ Dedicated Customer Success Organization
- ✓ Technology alliance program for VSA extensibility
- ✓ Kaseya customer community
- ✓ Kaseya-sponsored customer meetups and annual Connect IT conferences that provide access to best practices and cutting-edge content
- ✓ Free and premium training resources via Kaseya University



# REQUEST A DEMO OR START A FREE 14-DAY TRIAL TODAY!

### About Kaseya

Kaseya® is the leading provider of complete IT infrastructure management solutions for managed service providers (MSPs) and internal IT organizations. Through its open platform and customer-centric approach, Kaseya delivers best in breed technologies that allow organizations to efficiently manage, secure, automate and backup IT. Kaseya IT Complete is the most comprehensive, integrated IT management platform comprised of industry leading solutions from Kaseya, Unitrends, Rapidfire Tools, Spanning Cloud Apps, IT Glue and ID Agent. The platform empowers businesses to: command all of IT centrally; easily manage remote and distributed environments; simplify backup and disaster recovery; safeguard against cybersecurity attacks; effectively manage compliance and network assets; streamline IT documentation; and automate across IT management functions. Headquartered in Dublin, Ireland, Kaseya is privately held with a presence in over 20 countries. To learn more, visit [www.kaseya.com](http://www.kaseya.com).

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