

OPTIMIZE VSA FOR SUCCESS

Review360 is an assessment designed to identify areas of improvement within your VSA to align with evolving best practice guidelines and product functionality, using a consultative approach to gain further efficiencies from your investment. There is no “passing” or “failing” this assessment – even the most robust VSA instance can be improved.



BENEFITS

- ✓ Minimize unscheduled downtime by proactively managing the health of your systems.
- ✓ Get data-drive recommendations and a tailored action plan from our certified VSA expert mentors.
- ✓ Have confidence that your configurations are optimized according to current Kaseya best practices.
- ✓ Ensure your instance is not “stuck-in-time” with outdated use cases.
- ✓ Identify substandard environmental issues that could impact performance.
- ✓ Fine-tune your performance and be alerted to possible security issues.
- ✓ Discover opportunities to leverage further efficiencies using automation and auto-remediation.
- ✓ Benefit from our 18+ years of experience as an RMM technology leader across 40,000+ customers



THREE STEPS TO SUCCESS



DISCOVERY

Detailed discovery of your goals, concerns and environment.



ANALYSIS

Comprehensive analysis of the VSA server and infrastructure, including usage trends and configuration.



REPORTING

Review of key configuration findings and customized recommendations with an expert mentor. Delivered with our proprietary Heat Map and triaged VSA Action Plan to maximize value.

FIVE FOCUS AREAS OF ANALYSIS

- ✓ Provisioning
- ✓ Reporting
- ✓ Security Configuration
- ✓ Patching
- ✓ Automation



EXECUTIVE SUMMARY

The overall health of your VSA and services offerings can have a big impact on your ability to drive efficiency and effectiveness of your staff. However, it is not always easy to know where to start looking and what to compare. Review360 puts a finger on the pulse of your VSA and makes sure you’re optimizing all facets of your system.

The result is a detailed report explaining exactly what needs to be done to optimize your instance. From there, you can confidently make the recommended updates internally or with the assistance of a Kaseya VSA expert mentor.

Kaseya® is the leading provider of complete IT infrastructure management solutions for managed service providers (MSPs) and internal IT organizations. Through its open platform and customer-centric approach, Kaseya delivers best in breed technologies that allow organizations to efficiently manage, secure, automate and backup IT. Kaseya IT Complete is the most comprehensive, integrated IT management platform comprised of industry leading solutions from Kaseya, Unitrends, Rapidfire Tools, Spanning Cloud Apps, IT Glue and ID Agent. The platform empowers businesses to: command all of IT centrally; easily manage remote and distributed environments; simplify backup and disaster recovery; safeguard against cybersecurity attacks; effectively manage compliance and network assets; streamline IT documentation; and automate across IT management functions. Headquartered in Dublin, Ireland, Kaseya is privately held with a presence in over 20 countries. To learn more, visit www.kaseya.com.