

Ever wondered whether “automation” meant writing a script in Agent Procedures? Well, automation really means understanding your critical workflows and leveraging multiple modules in VSA to efficiently manage the environment.

Confused about where to get started? Kaseya Professional Services can help with VSA Automation360.



## OUR SERVICE

### AUTOMATION KICK-OFF

Our automation expert trainer will perform a detailed discovery of your goals, concerns and environment, and then build a Top 5 list of automation items customized to your specific VSA environment and workflow.

### AUTOMATION TRAINING

You then have the opportunity to attend an Automation Foundations training session to best prepare you for forthcoming training sessions.

### 1:1 CONSULTING

As easy as 1-2-3

Our automation trainer will:



#### SHOW YOU

Watch as we build out the first automation item for you from your customized list and show you how the process works.



#### COACH YOU

Take the wheel, with your automation trainer as a co-pilot, while we walk you through the process. You build the second policy and we provide the guardrails and coaching to ensure success!



#### WATCH YOU

Create with confidence. You take the third policy and build it all by yourself, with your automation trainer watching you and providing feedback throughout the process. You can do it!

At the conclusion of Step 3, you will have learned how to build effective and efficient policies, including the strategic assignment of these policies to your organizations, machine groups and endpoints. The remaining list of automation actions are yours to keep to continue to build on the progress you've made.



## BENEFITS

- Established global policies to house your automation
- Increased endpoint compliance
- Reduced time spent configuring automation
- Policy templates to build out automation more quickly
- Higher tech-to-endpoint ratio
- Centralized visibility
- Improved technician availability
- Confidence in service levels with end users

Kaseya® is the leading provider of complete IT infrastructure management solutions for managed service providers (MSPs) and internal IT organizations. Through its open platform and customer-centric approach, Kaseya delivers best in breed technologies that allow organizations to efficiently manage, secure, automate and backup IT. Kaseya IT Complete is the most comprehensive, integrated IT management platform comprised of industry leading solutions from Kaseya, Unitrends, Rapidfire Tools, Spanning Cloud Apps, IT Glue and ID Agent. The platform empowers businesses to: command all of IT centrally; easily manage remote and distributed environments; simplify backup and disaster recovery; safeguard against cybersecurity attacks; effectively manage compliance and network assets; streamline IT documentation; and automate across IT management functions. Headquartered in Dublin, Ireland, Kaseya is privately held with a presence in over 20 countries. To learn more, visit [www.kaseya.com](http://www.kaseya.com).