

KASEYA'S TRUSTED TECHNICAL ADVISORS CAN HELP YOU GROW WHILE GETTING MORE FROM VSA

If you're like many Kaseya VSA customers, despite your best intentions, you may only be using a fraction of VSA's capabilities. You're so busy managing daily tasks and overseeing everything else needed to grow that you haven't had the time to unlock all the value VSA provides. Wouldn't it be great to be mentored by a trusted Kaseya expert who not only has a wealth of experience in applying VSA across a variety of use cases, but who also knows our technology and how it would apply to your business and infrastructure?



WHY SUBSCRIBE TO MANAGE360 - VSA?

With Manage360 – VSA, you get prescriptive guidance on how to get the most out of your adoption of VSA. It's like having a personal trainer for IT automation. Manage360 provides you with a Kaseya technical expert who knows your IT goals well and who will give you a roadmap for success. The expert will work with you to execute and make progress towards mutually agreed-upon goals. Manage360 – VSA will radically cut your time-to-value, reducing missteps and getting you more value out of VSA faster.



MANAGE360 - VSA SERVICES

Mentoring by Professional Services

For your Manage360 – VSA service, you'll be partnered with a Kaseya VSA expert. Not only are they experts in VSA and its use cases, they are also experts at mentoring customers regardless of your experience level or complexity of your business.

Benchmarking and Best Practices

The Manage360 – VSA program will help you establish a benchmark, implement best practices and identify opportunities to get more from your use of VSA. Using Kaseya's proprietary Manage360 processes, your technical advisor will provide a roadmap using best practices mentoring to help you meet your business goals – examining not just potential technical problems but also the business impact of non-optimal usage.

Enhanced Automation

Throughout the Manage360 program you will learn the fundamentals and benefits of Automation through policy management and agent procedures and how your business can maximize these benefits within your VSA.

Reduced Need for Support

While your Manage360 – VSA mentor is not a substitute for Kaseya support, what they'll teach you will help reduce the need to file support tickets by helping you avoid issues that might otherwise require support.

Use Case Assistance and Planning

No one knows your business better than you do. But no one will know how VSA can meet your use cases better than your Manage360 – VSA mentor will. Your mentor will analyze your current approaches and advise on the best practices that map to your unique needs.

Better Value

Your mentor will help you achieve a faster time-to-value, driven through our best practice implementation, with roadmap-informed insights and deep VSA expertise. Manage360 – VSA mentors will help you focus on what matters most to your business and its success.

KEYS TO SUCCESS: TECHNICAL EXPERTISE DELIVERED BY EXPERT MENTORS



WHAT'S INCLUDED

- 👍 VSA Benchmark Review
- 👍 Customized Heat Map
- 👍 Roadmap & Action Plan
- 👍 Monthly Sessions with a VSA Expert
- 👍 Kaseya Certified Administrator (KCA) access

**How Manage360
VSA Benefits
Your Business**



Manage360 - VSA will help you free up resources, letting you spend more time on growth.



Optimizing VSA for your business reduces errors and time spent troubleshooting.



Mentoring with a focus on best practices lowers the total cost of ownership.



Kaseya® is the leading provider of complete IT infrastructure management solutions for managed service providers (MSPs) and internal IT organizations. Through its open platform and customer-centric approach, Kaseya delivers best in breed technologies that allow organizations to efficiently manage, secure, automate and backup IT. Kaseya IT Complete is the most comprehensive, integrated IT management platform comprised of industry leading solutions from Kaseya, Unitrends, Rapidfire Tools, Spanning Cloud Apps, IT Glue and ID Agent. The platform empowers businesses to: command all of IT centrally; easily manage remote and distributed environments; simplify backup and disaster recovery; safeguard against cybersecurity attacks; effectively manage compliance and network assets; streamline IT documentation; and automate across IT management functions. Headquartered in Dublin, Ireland, Kaseya is privately held with a presence in over 20 countries. To learn more, visit www.kaseya.com.