



## KASEYA FUSION MOBILE APP

# The Industry's First RMM + PSA + IT Documentation Mobile App

*Three solutions. One mobile app.  
IT done faster & on the go.*

## SECURELY MANAGE COMMON IT TASKS ON YOUR MOBILE DEVICE WITH REAL-TIME VISIBILITY INTO YOUR IT ENVIRONMENT

The Kaseya Fusion Mobile app gives you the ability to manage endpoints and remediate service tickets with Kaseya VSA and Kaseya BMS from the palm of your hand.

With its IT Glue Organization Dashboard, the Kaseya Fusion Mobile App lets you access important information about your customer's organization so you can be better prepared for a discussion with the customer or when attending a service call.

The Kaseya Fusion Mobile App is for those who have VSA or BMS, but it works even better when you have both, giving you ultimate flexibility!

## MANAGE TICKETS WITH BMS

With the Kaseya Fusion Mobile App you can:

- ✔ Create, view, assign, search and update BMS service tickets
- ✔ Capture notes, time entries and attachments, including photos, from your mobile device

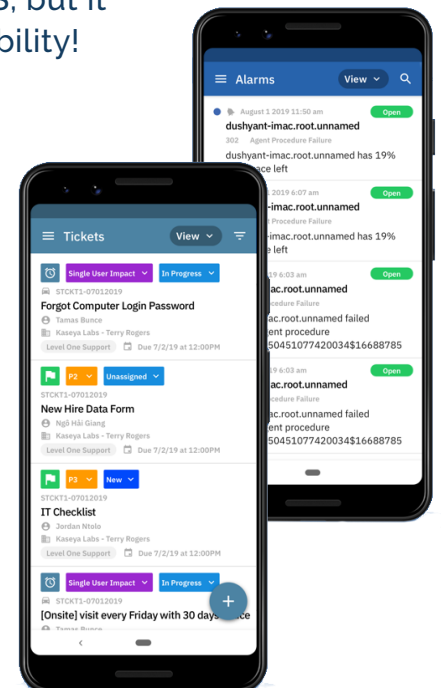
A real time-saver for dispatchers and technicians! Get real-time visibility into your IT environment by seeing ticket assignments, resolutions and criticality of tickets all in the palm of your hand.

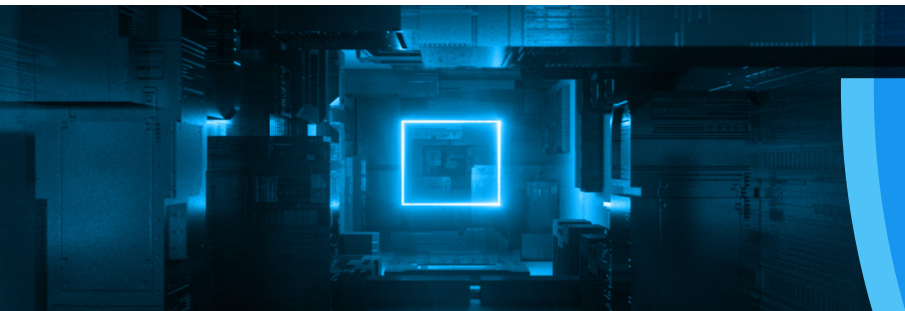


## REMOTELY MANAGE ENDPOINTS WITH VSA

With the Kaseya Fusion Mobile App you can:

- ✔ Remotely control endpoints
- ✔ Execute Agent Procedures on the go
- ✔ View recent events, like the last time an endpoint checked in and if an endpoint is online
- ✔ See agents and assets
- ✔ Use your existing VSA system views to filter agents
- ✔ View agent logs and gain visibility into the history of the endpoint
- ✔ View and close alerts





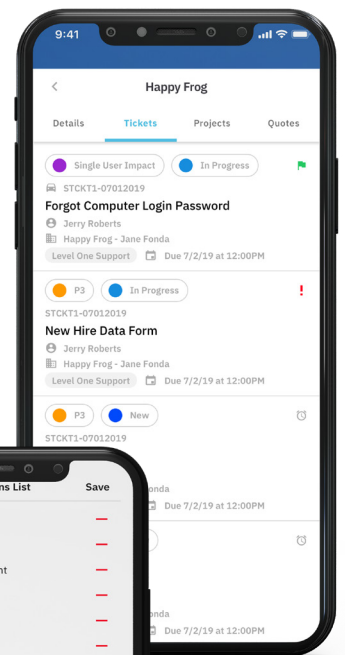
## ORGANIZATION DASHBOARD WITH IT GLUE AND BMS

With the Kaseya Fusion Mobile App you can:

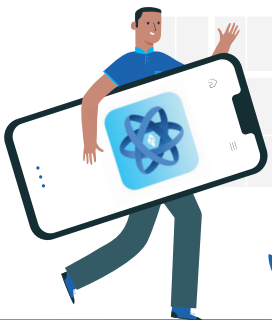
- ✔ Get a customer overview for each of your customers
- ✔ Leverage the power of geolocation to automatically see your nearby customers
- ✔ Access important customer information on the Dashboard such as:
  - Quick notes about the customer
  - Key contacts in the customer organization
  - Office Wi-Fi and other password(s)
  - Tickets
  - Projects (overview information only – No project management functionalities)
  - Quotes (overview information only – No quote management functionalities)

## THE POWER OF VSA + BMS + IT GLUE IN A SINGLE APP

- ✔ Get real-time visibility into your IT environment
- ✔ Manage and remediate service tickets on the go
- ✔ Document and quickly access relevant information as it happens



**The Kaseya Fusion Mobile App.  
Get IT Done - On the Go!**



**Request a demo of VSA and learn more about the Kaseya Fusion Mobile App.**

### About Kaseya

Kaseya® is the leading provider of complete IT infrastructure management solutions for managed service providers (MSPs) and internal IT organizations. Through its open platform and customer-centric approach, Kaseya delivers best in breed technologies that allow organizations to efficiently manage, secure, automate and backup IT. Kaseya IT Complete is the most comprehensive, integrated IT management platform comprised of industry leading solutions from Kaseya, Unitrends, Rapidfire Tools, Spanning Cloud Apps, IT Glue and ID Agent. The platform empowers businesses to: command all of IT centrally; easily manage remote and distributed environments; simplify backup and disaster recovery; safeguard against cybersecurity attacks; effectively manage compliance and network assets; streamline IT documentation; and automate across IT management functions. Headquartered in Dublin, Ireland, Kaseya is privately held with a presence in over 20 countries. To learn more, visit [www.kaseya.com](http://www.kaseya.com).

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