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Subject: Kaseya VSA Incident Impact to ID Agent

Kaseya retained Palo Alto Networks Unit 42 to evaluate the impact to Kaseya portfolio products as a result of the recently disclosed vulnerabilities in the Kaseya VSA product. Unit 42 conducted interviews with the appropriate ID Agent employees and reviewed evidence detailing the compartmentalization between ID Agent's applications, infrastructure, codebase, and environment from Kaseya network and the Kaseya VSA product codebase. Additionally, Unit 42 received a technical briefing from Mandiant, who is currently engaged with Kaseya and assisting with the investigation into the Kaseya VSA incident.

The evaluation identified ID Agent does not share applications or codebase with Kaseya VSA and that the ID Agent network environment is fully segmented from the Kaseya network environment. Furthermore, Unit 42 understands that the investigation to date has found no evidence that the Kaseya VSA incident extended into the ID Agent environment. Based on our review, Unit 42 concludes that the Kaseya VSA incident does not impact the ID Agent product or environment.

Unit 42 specializes in data breach response and cyber risk management. Hailing from US government agencies and global security firms, Unit 42 consultants have handled some of the largest breaches in history. Our teams have responded to thousands of security incidents and our risk management solutions are informed by this unparalleled experience.

Bret Padres
Group Vice President