

Product roadmap

A look at what we're working on across our platform.

This document highlights key investments but is not exhaustive.

IT Service Delivery

Autotask: Digital specialist for ticket triage

Automated dispatch function that processes and assigns incoming tickets for faster triage

Autotask: Resource Planner

Easily look at workloads and plan your workforce

Datto RMM: Microsoft 365 | Intune integration

Expand endpoint management capabilities by unifying endpoint, cloud PC, and user identity management within a single solution, reducing context switching

Datto RMM: Smart Insights

Activity log: Turn raw activity logs into real intelligence, instantly, through natural conversation, and identify actionable insights from the Unified Activity Log

Device insights: Quickly assess device alerts without switching dashboards using AI, reducing diagnosis and resolution time by 30–50%

IT Glue: Kaseya Assist for IT Glue

Access key insights from IT Glue through AI based natural language chat to find answers fast

VSA 10: Android MDM

Expand management to Android devices, enabling centralized management of Android devices through unified profiles and policies

Cybersecurity

Datto EDR: In-console ransomware rollback

Recover faster and reduce impact by initiating rollback directly from alerts

Datto EDR: AI Security Insights v2.0

Translate raw alerts into exec-level security intelligence with AI-driven 30-day analysis across an entire location

INKY: Advanced Outbound Mail Protection
Available as part of INKY Pro

Detect compromised accounts, block outbound phishing, and enforce granular DLP: all from INKY

SaaS Alerts: INKY integration
Available as part of INKY Pro

Detect compromised email accounts and block a user account that's sending phishing emails

SaaS Alerts: Impossible travel

Identify anomalous behaviors such as improbable travel using pattern recognition

vPenTest: Autotask integration

Close the loop on every vulnerability: Automatic creation of your pen test findings in Autotask

Cyber Resilience

Kaseya: Unified Cyber Resilience Portal

One unified portal to handle all workloads and manage everything

Datto BCDR: Agentless Hyper-V backup and restore

Backup and restore Hyper-V environments without installing an agent on every guest VM, for faster recovery

SaaS Protection | Datto Backup Microsoft Entra ID | Spanning: integrated M365 exchange recovery

Rebuild fast and minimize downtime by restoring your critical Entra ID and Microsoft 365 data with one click

Datto Backup for Microsoft Azure: Azure Files & Azure Blob

Protect Azure Files and Blob storage in a single, scalable solution outside Azure Cloud at a fraction the cost

Datto Endpoint Backup: vDisk Export

Recover faster with bootable vDisk exports to the hypervisor of your choice including enterprise-grade parallel download

Datto Endpoint Backup: Audit Log

Meet compliance and security requirements with a comprehensive audit trail for all critical user actions and login events

Contact a Kaseya team member if you'd like to book a more detailed conversation with one of our specialists around the roadmap.

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